



## كبير المهنفذين ISO 9001: تطبيق نظام إدارة الجودة والتأهيل للشهادة



**AGILE LEADERS**  
Training Center

## كبير التنفيذين ISO 9001: تطبيق نظام إدارة الجودة والتأهيل للشهادة

### Course Overview

The ISO 9001 Lead Implementer Training Course is a comprehensive five-day program designed to equip professionals with the expertise to implement, operate, maintain, and continually improve a Quality Management System in compliance with ISO 9001 standards. Whether you are an aspiring quality management professional, a consultant, or an auditor, this course provides a structured, evidence-based approach to QMS implementation.

Through ISO 9001 certification training, participants will gain in-depth knowledge of the ISO 9001 requirements, best practices, and methodologies for effective QMS implementation. The course incorporates practical case studies, real-world applications, and interactive learning techniques to ensure a hands-on ISO 9001 online training experience.

By the end of the course, participants will be fully prepared to lead their organizations toward ISO 9001 certification while mastering key QMS best practices. They will also be equipped with essential skills for ISO 9001 compliance training, ISO 9001 audit training, and ISO 9001 continual improvement.

Upon passing the certification exam, participants will receive the Certified ISO 9001 Lead Implementer credential, an internationally recognized qualification validating their expertise in QMS implementation.

### Target Audience

This course is ideal for:

- Quality Managers and Quality Assurance Professionals
- ISO 9001 Consultants and Auditors
- Compliance Officers and Risk Managers
- Operations and Process Improvement Professionals
- Business Owners and Senior Management
- Individuals responsible for QMS implementation and compliance

### Targeted Organizational Departments

Organizations across various departments can benefit from ISO 9001 Lead Implementer certification, including:

- Quality Assurance and Control Teams
- Compliance and Regulatory Affairs
- Operations and Supply Chain Management
- Manufacturing and Production Teams
- Human Resources and Training Departments

## Targeted Industries

Industries that will benefit from ISO 9001 certification for professionals include:

- Manufacturing and Engineering - Ensuring quality control and regulatory compliance •
- Healthcare and Pharmaceuticals - Improving patient care and operational excellence •
- Information Technology and Software - Standardizing service delivery •
- Automotive and Aerospace - Enhancing safety and supplier quality •
- Retail and Customer Service - Strengthening customer satisfaction and operational consistency •

## Course Offerings

By the end of this course, participants will be able to:

- Understand and interpret ISO 9001 requirements training for QMS •
- Develop an implementation roadmap for ISO 9001 compliance training •
- Apply QMS best practices to enhance quality control •
- Lead an organization through the ISO 9001 certification process •
- Prepare for and conduct ISO 9001 internal audit training •
- Establish continuous improvement methodologies for long-term success •
- Successfully pass the ISO 9001 Lead Implementer certification exam •

## Training Methodology

This interactive ISO 9001 standard training course uses a variety of learning techniques, including:

- Instructor-led sessions covering the ISO 9001 implementation guide •
- Case studies and real-world scenarios applying concepts to practical business situations •
- Group activities and workshops on QMS best practices •
- Mock audits and simulated assessments for hands-on practice in ISO 9001 compliance and auditing •
- Knowledge checks and quizzes to prepare for the Certified ISO 9001 Lead Implementer exam •

## Course Toolbox

Participants will receive:

- Comprehensive course materials and workbooks •
- ISO 9001 compliance checklists •
- QMS implementation templates •
- Case study examples of successful QMS implementations •
- Access to ISO 9001-related online resources •

## Course Agenda

## Day 1: Introduction to ISO 9001 and QMS Fundamentals

- Overview of ISO 9001 and its significance in quality management Topic 1: •
- Key principles and concepts of a Quality Management System QMS Topic 2: •
- Understanding ISO 9001 requirements and clauses Topic 3: •
- The process approach and risk-based thinking in QMS Topic 4: •
- Documentation requirements and structure of ISO 9001 Topic 5: •
- The role of leadership in implementing an ISO 9001 QMS Topic 6: •
- Summary of key concepts and Q&A session Reflection & Review: •

## Day 2: Planning and Implementing an ISO 9001 QMS

- How to implement ISO 9001 step by step Topic 1: •
- Establishing quality objectives and key performance indicators KPIs Topic 2: •
- Conducting a gap analysis and planning the QMS framework Topic 3: •
- Risk assessment and risk management strategies for QMS Topic 4: •
- Creating ISO 9001 policies, procedures, and work instructions Topic 5: •
- Change management and employee engagement in QMS implementation Topic 6: •
- Lessons learned and best practices in QMS planning Reflection & Review: •

## Day 3: ISO 9001 Compliance and Internal Auditing

- Understanding ISO 9001 compliance and legal requirements Topic 1: •
- Conducting internal audits - planning, execution, and reporting Topic 2: •
- Identifying nonconformities and corrective action processes Topic 3: •
- Root cause analysis and preventive action techniques Topic 4: •
- Supplier evaluation and control in an ISO 9001 environment Topic 5: •
- Preparing for ISO 9001 third-party certification audits Topic 6: •
- Review of internal audit findings and corrective actions Reflection & Review: •

## Day 4: Continuous Improvement and QMS Effectiveness

- ISO 9001 continual improvement process and PDCA cycle Topic 1: •
- Performance monitoring and measurement in QMS Topic 2: •
- Customer satisfaction and ISO 9001 feedback mechanisms Topic 3: •
- Managing risks and opportunities for sustained improvement Topic 4: •
- Strategies for sustaining QMS effectiveness over time Topic 5: •
- Case studies of successful ISO 9001 implementations Topic 6: •
- Group discussion on practical applications of improvement strategies Reflection & Review: •

## Day 5: Certification and Exam Preparation

- Understanding the ISO 9001 certification process and requirements Topic 1: •
- Best practices for passing the ISO 9001 Lead Implementer certification exam Topic 2: •
- Mock assessments and knowledge review Topic 3: •
- Common challenges in QMS implementation and how to overcome them Topic 4: •
- Creating an action plan for implementing and maintaining a QMS Topic 5: •
- Final Q&A session and key takeaways from the course Topic 6: •
- Course summary, final reflections, and next steps Reflection & Review: •

## FAQ

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

There are no mandatory prerequisites, but basic knowledge of ISO 9001 requirements and QMS principles is beneficial.

How long is each day's session, and is there a total number of hours required for the entire course?

Each session lasts approximately 4-5 hours, totaling 20-25 hours of interactive instruction.

What is the difference between an ISO 9001 Lead Implementer and an ISO 9001 Auditor?

An ISO 9001 Lead Implementer is responsible for designing and implementing a QMS, while an ISO 9001 Auditor assesses whether an organization's QMS meets the standard requirements.

## How This Course is Different from Other ISO 9001 Courses

Unlike generic ISO 9001 online training courses, this program provides:

- A structured approach based on real-world case studies •
- Hands-on practice with ISO 9001 implementation best practices •
- Access to mock audits and preparation for ISO 9001 third-party certification •
- Exclusive insights into QMS risk-based thinking and continuous improvement •

This course is tailored for professionals seeking a globally recognized certification while acquiring the skills to implement and maintain a QMS successfully.

## فئات الدورات التدريبية

|                                                    |                                                     |
|----------------------------------------------------|-----------------------------------------------------|
| الدورات التدريبية في مجال البيئة والاستدامة        | دورات إدارة الجودة وتطوير العمليات                  |
| دورات إدارة و تحليل البيانات ودورات علم البيانات   | دورات إدارة و تطوير الموارد البشرية                 |
| دورات الذهن السيرياني ودورات تقنية المعلومات       | دورات الاتصال الجماهيري و السياسات والعلاقات العامة |
| دورات التدريب القانوني والهشتريات والتعاقدات       | دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات |
| دورات الحوكمة وإدارة المخاطر والامتثال             | دورات السكرتارية و إدارة المكاتب                    |
| دورات الصحة والسلامة والذهن المهني                 | دورات الصيانة ودورات المجالات الهندسية المتنوعة     |
| دورات المحاسبة و التهويل و دورات الإدارة المالية   | دورات المهارات الشخصية وتطوير الذات                 |
| دورات في مجالات القيادة والإدارة                   | دورات معتمدة من قبل هيئات دولية                     |
| دورات مكتب إدارة المشاريع وإدارة المشاريع الرشيقية |                                                     |



## معدن التدريب

|                                      |                                         |                                    |
|--------------------------------------|-----------------------------------------|------------------------------------|
| أكرا<br>غانا                         | أثينا<br>اليونان                        | أبوظبي<br>الإمارات العربية المتحدة |
| الجبيل<br>المملكة العربية السعودية   | استنبول<br>تركيا                        | أهستردام<br>هولندا                 |
| الرياض<br>المملكة العربية السعودية   | الدوحة<br>قطر                           | الدار البيضاء<br>المغرب            |
| المنامة<br>مملكة البحرين             | الكويت<br>الكويت                        | القاهرة<br>مصر                     |
| بانكوك<br>تايلند                     | باكو<br>أذربيجان                        | باريس<br>فرنسا                     |
| برلين<br>ألمانيا                     | برشلونة<br>إسبانيا                      | براغ<br>جمهورية التشيك             |
| تيليسي<br>جورجيا                     | بوكيت<br>تايلاند                        | بورتو<br>البرتغال                  |
| جنيف<br>سويسرا                       | جاكارتا<br>جمهورية إندونيسيا            | تورنتو<br>كندا                     |
| روما<br>إيطاليا                      | دبي<br>الإمارات العربية المتحدة         | جوهانسبرغ<br>جنوب أفريقيا          |
| سنغافورة<br>سنغافورة                 | سان دييغو<br>الولايات المتحدة الأمريكية | زنجان<br>تنزانيا                   |
| شيكاغو<br>الولايات المتحدة الأمريكية | نهر الشيخ<br>مصر                        | سيول<br>كوريا الجنوبية             |
| طوكيو<br>اليابان                     | طشقند<br>أوزبكستان                      | طرابزون<br>تركيا                   |
| فرانكفورت<br>ألمانيا                 | عن بعد<br>منصة زووم                     | عمان<br>المملكة الأردنية الهاشمية  |



## مدن التدريب

|                          |                                       |                    |
|--------------------------|---------------------------------------|--------------------|
| كيب تاون<br>جنوب افريقيا | كوالالمبور<br>ماليزيا                 | فيينا<br>النمسا    |
| لندن<br>المملكة المتحدة  | لشبونة<br>البرتغال                    | لانكاوي<br>ماليزيا |
| مسقط<br>سلطنة عمان       | هدريد<br>اسبانيا                      | ماربيا<br>اسبانيا  |
| ميونخ<br>ألمانيا         | ميلان<br>إيطاليا                      | مونترو<br>سويسرا   |
|                          | نيويورك<br>الولايات المتحدة الأمريكية | نيروبي<br>كينيا    |