



## شهادة إدارة المخاطر التشغيلية للمؤسسات المالية ORM



**AGILE LEADERS**  
Training Center

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### Course Overview:

The "Operational Risk Management Certification for Financial Institutions | ORM Training Course" is a comprehensive and interactive training course meticulously designed to address the complexities of operational risk within the financial services industry. Participants will explore in-depth Basel Committee operational risk requirements, ORM frameworks, regulatory compliance standards, key risk indicators, and practical incident data collection techniques. The course uniquely combines theoretical knowledge with real-world examples, covering risk appetite setting, risk governance, scenario analysis, capital modeling, and reputation risk management. Developed and facilitated by industry-leading experts, this course ensures professionals gain not only the essential skills but also recognition through certification. The program aligns with the latest regulatory updates and industry best practices, making it highly relevant for today's operational risk professionals.

### Target Audience:

- Chief Risk Officers
- Heads of Operational Risk
- Risk Directors and Risk Managers
- Risk Analysts
- Compliance Officers
- Internal Auditors
- Regulators
- Consultants
- Senior Managers
- Financial Analysts

### Targeted Organizational Departments:

- Risk Management
- Compliance and Regulatory Affairs
- Internal Audit
- Corporate Governance
- Financial Control
- Operations Management

## Targeted Industries:

- Banking
- Financial Services
- Insurance
- Investment and Asset Management
- Regulatory Authorities

## Course Offerings:

By the end of this course, participants will be able to:

- Implement Basel Committee operational risk requirements effectively.
- Establish and operate an operational risk management framework.
- Conduct comprehensive risk control self-assessments.
- Apply techniques for incident data collection and analysis.
- Set and manage financial institutions' risk appetite.
- Use key risk indicators effectively for risk assessment.
- Develop strategies for managing reputation risk.
- Perform scenario analysis and capital modeling.
- Foster a strong risk-aware culture within financial institutions.

## Training Methodology:

This course uses diverse training methodologies, including interactive lectures, real-world case studies, and group -discussions. Emphasis will be placed on collaborative exercises, allowing participants to practice risk control self assessments, scenario analyses, and risk appetite setting. Case studies derived from actual incidents within the financial services industry will offer practical insights into incident data collection, regulatory compliance, and reputation risk management. Interactive sessions encourage active participation, critical thinking, and collaborative problem-solving. Regular feedback sessions ensure continuous improvement and comprehensive understanding of operational risk frameworks and best practices.

## Course Toolbox:

- Comprehensive Participant ebook
- Case Study Packets
- Checklists and Templates for Risk Assessments
- Regulatory Guidelines and Standards Document
- Online Resources and Articles
- Examples of Risk Management Software

## Course Agenda:

## Day 1: Regulatory Context and Risk Governance

- Overview of Operational Risk Management and Basel Requirements Topic 1: •
- Establishing ORM Frameworks and Policies Topic 2: •
- Risk Appetite Setting in Financial Institutions Topic 3: •
- Governance Structure for Operational Risk Topic 4: •
- ORM Compliance Standards and Regulations Topic 5: •
- Roles and Responsibilities in Risk Governance Topic 6: •
- Recap and Group Discussions on Framework Implementation Reflection & Review: •

## Day 2: Risk Identification and Self-Assessment

- Techniques for Incident Data Collection Topic 1: •
- Risk and Control Self-Assessment RCSA Topic 2: •
- Utilizing Key Risk Indicators Effectively Topic 3: •
- Identifying Emerging Operational Risks Topic 4: •
- Practical Examples and Group Exercise on RCSA Topic 5: •
- Documenting and Reporting Findings Topic 6: •
- Interactive Q&A and Group Exercises Recap Reflection & Review: •

## Day 3: Risk Culture and Indicators

- Developing a Robust Risk Culture Topic 1: •
- Key Risk Indicators KRIs Application and Analysis Topic 2: •
- ORM Best Practices in the Financial Sector Topic 3: •
- Incident Management and Response Strategies Topic 4: •
- Case Study Analysis on Risk Culture Failures Topic 5: •
- Communication and Training Strategies Topic 6: •
- Group Discussion on KRIs and Culture Building Reflection & Review: •

## Day 4: Reputation Risk and Scenario Analysis

- Operational Risk Disclosures Topic 1: •
- Managing Reputation Risk Topic 2: •
- Scenario Analysis Techniques Topic 3: •
- Developing Response Plans for Scenario Outcomes Topic 4: •
- Group Scenario Analysis Exercise Topic 5: •
- Evaluating Scenario Outcomes and Action Plans Topic 6: •
- Key Learnings from Scenario-Based Planning Reflection & Review: •

## Day 5: Capital Modeling and Strategic Integration

- Operational Risk Capital Requirements Topic 1: •
- Capital Modeling Techniques and Tools Topic 2: •
- Strategic Integration of ORM Practices Topic 3: •
- Preparing for Operational Risk Certification Exams Topic 4: •
- Review of Course Concepts and Exam Tips Topic 5: •
- Long-term ORM Strategies and Continuous Improvement Topic 6: •
- Final Q&A Session and Course Feedback Reflection & Review: •

## FAQ:

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

Participants should have a fundamental understanding of risk management principles or practical experience in financial institutions.

How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session lasts approximately 4-5 hours, totaling about 20-25 hours over the five-day course.

What's the difference between operational risk and enterprise risk management ERM?

Operational risk specifically involves risks arising from internal processes, people, and systems or from external events, while ERM covers broader risks, including strategic, market, and financial risks.

## How This Course is Different from Other ORM Courses:

Unlike other operational risk management courses, this training emphasizes practical application integrated with the latest Basel Committee guidelines and regulatory compliance standards. Participants gain insights from actual industry scenarios, providing an applied understanding of ORM frameworks, risk appetite setting, incident data collection, scenario analysis, and capital modeling. By incorporating interactive discussions, practical exercises, and real-world case studies, attendees not only grasp theoretical concepts but also acquire actionable skills that are immediately applicable in financial institutions. Furthermore, the course uniquely fosters a deeper comprehension of key risk indicators and risk culture, essential for effective risk management and compliance in today's dynamic financial environment. Participants receive comprehensive preparation for recognized certification, ensuring they stand out in their professional field.

## فئات الدورات التدريبية

|                                                    |                                                     |
|----------------------------------------------------|-----------------------------------------------------|
| الدورات التدريبية في مجال البيئة والاستدامة        | دورات إدارة الجودة وتطوير العمليات                  |
| دورات إدارة و تحليل البيانات ودورات علم البيانات   | دورات إدارة و تطوير الموارد البشرية                 |
| دورات الذهن السيرياني ودورات تقنية المعلومات       | دورات الاتصال الجماهيري و السياسات والعلاقات العامة |
| دورات التدريب القانوني والهشتريات والتعاقدات       | دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات |
| دورات الحوكمة وإدارة المخاطر والامتثال             | دورات السكرتارية و إدارة المكاتب                    |
| دورات الصحة والسلامة والذهن المهني                 | دورات الصيانة ودورات المجالات الهندسية المتنوعة     |
| دورات المحاسبة و التهويل و دورات الإدارة المالية   | دورات المهارات الشخصية وتطوير الذات                 |
| دورات في مجالات القيادة والإدارة                   | دورات معتمدة من قبل هيئات دولية                     |
| دورات مكتب إدارة المشاريع وإدارة المشاريع الرشيقية |                                                     |



## معدن التدريب

|                                      |                                         |                                    |
|--------------------------------------|-----------------------------------------|------------------------------------|
| أكرا<br>غانا                         | أثينا<br>اليونان                        | أبوظبي<br>الإمارات العربية المتحدة |
| الجبيل<br>المملكة العربية السعودية   | استنبول<br>تركيا                        | أهستردام<br>هولندا                 |
| الرياض<br>المملكة العربية السعودية   | الدوحة<br>قطر                           | الدار البيضاء<br>المغرب            |
| المنامة<br>مملكة البحرين             | الكويت<br>الكويت                        | القاهرة<br>مصر                     |
| بانكوك<br>تايلند                     | باكو<br>أذربيجان                        | باريس<br>فرنسا                     |
| برلين<br>ألمانيا                     | برشلونة<br>إسبانيا                      | براغ<br>جمهورية التشيك             |
| تيليسي<br>جورجيا                     | بوكيت<br>تايلاند                        | بورتو<br>البرتغال                  |
| جنيف<br>سويسرا                       | جاكارتا<br>جمهورية إندونيسيا            | تورنتو<br>كندا                     |
| روما<br>إيطاليا                      | حلي<br>الإمارات العربية المتحدة         | جوهانسبرغ<br>جنوب أفريقيا          |
| سنغافورة<br>سنغافورة                 | سان دييغو<br>الولايات المتحدة الأمريكية | زنجان<br>تنزانيا                   |
| شيكاغو<br>الولايات المتحدة الأمريكية | شرم الشيخ<br>مصر                        | سيول<br>كوريا الجنوبية             |
| طوكيو<br>اليابان                     | طشقند<br>أوزبكستان                      | طرابزون<br>تركيا                   |
| فرانكفورت<br>ألمانيا                 | عن بعد<br>منصة زووم                     | عمان<br>المملكة الأردنية الهاشمية  |

## مدن التدريب

|                          |                                       |                    |
|--------------------------|---------------------------------------|--------------------|
| كيب تاون<br>جنوب إفريقيا | كوالالمبور<br>ماليزيا                 | فيينا<br>النمسا    |
| لندن<br>المملكة المتحدة  | لشبونة<br>البرتغال                    | لانكاوي<br>ماليزيا |
| مسقط<br>سلطنة عمان       | هدريد<br>اسبانيا                      | ماربيا<br>اسبانيا  |
| ميونخ<br>ألمانيا         | ميلان<br>إيطاليا                      | مونترو<br>سويسرا   |
|                          | نيويورك<br>الولايات المتحدة الأمريكية | نيروبي<br>كينيا    |