



المدقق الداخلي المعتمد لأنظمة الإدارة وفق ISO 19011



AGILE LEADERS
Training Center

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Course Overview:

The Certified Management Systems Internal Auditor Training Course | ISO 19011 Audit is a comprehensive corporate training program designed to equip professionals with the knowledge and skills necessary to perform internal audits effectively. This course follows ISO 19011 guidelines and is ideal for those looking to enhance their internal auditing capabilities, ensuring compliance, quality, and continual improvement within their organizations.

Through a combination of theoretical learning, practical exercises, and case studies, participants will gain a thorough understanding of management system audits, compliance audit training, and internal auditor skills. The course covers essential topics such as planning and executing audits, evaluating audit effectiveness, risk-based internal auditing, and reporting findings professionally. Whether you are pursuing PECB internal auditor certification, looking to transition into an ISO internal auditor role, or want to enhance your organization's internal audit program development, this course is tailored to meet industry standards and best practices.

Target Audience:

- Internal auditors and compliance officers
- Quality management professionals
- Individuals involved in management system audits
- Employees responsible for ISO 19011 compliance
- Professionals seeking auditor certification
- Business consultants specializing in auditing and compliance

Targeted Organizational Departments:

- Quality Assurance & Compliance
- Risk Management
- Operations & Process Improvement
- Internal Control & Governance
- Health, Safety, and Environment HSE
- Financial and IT Audit

Targeted Industries:

- Manufacturing and Production
- Healthcare and Pharmaceuticals
- Information Technology and Cybersecurity
- Financial Services and Banking
- Construction and Engineering
- Energy and Utilities
- Supply Chain and Logistics

Course Offerings:

By the end of this course, participants will be able to:

- Understand ISO 19011 internal auditor certification requirements
- Develop internal audit skills to conduct and manage audits
- Implement risk-based internal auditing approaches
- Identify and apply the best ISO audit methods and procedures
- Execute internal audit follow-up activities
- Enhance internal auditor behavior and ethics
- Improve internal audit planning, execution, and reporting

Training Methodology:

This course employs a hands-on approach, integrating:

- Case Studies & Real-World Scenarios: Application of internal auditing best practices
- Role-Playing & Simulations: Developing auditor interview techniques
- Discussions: Sharing experiences and best practices in compliance audit training
- Assessment & Feedback Sessions: Personalized guidance on improving audit execution

Course Toolbox:

- Comprehensive PECB internal auditor study materials
- ISO 19011 audit guidelines and compliance templates
- Audit checklists for conducting management system audits
- Case study exercises for reporting internal audit findings
- Sample questions for how to pass the internal auditor exam

Course Agenda:

Day 1: Fundamentals of Internal Auditing

- Introduction to ISO 19011 training and audit principles Topic 1: •
- Understanding internal audit skills and auditor competencies Topic 2: •
- Overview of management system audit processes Topic 3: •
- Ethical considerations in internal auditor behavior and ethics Topic 4: •
- Common challenges in ISO internal auditing Topic 5: •
- Case studies on management system audits Topic 6: •

Day 2: Audit Planning and Preparation

- Steps to conduct an internal audit effectively Topic 1: •
- Understanding risk-based internal auditing approaches Topic 2: •
- Developing an internal audit program Topic 3: •
- Internal audit planning and execution strategies Topic 4: •
- Identifying key audit objectives and scope Topic 5: •
- Compliance with ISO audit methods and procedures Topic 6: •

Day 3: Conducting the Internal Audit

- Performing audit interviews and collecting audit evidence Topic 1: •
- Best audit methods and procedures for ISO compliance Topic 2: •
- Identifying and documenting audit findings Topic 3: •
- Handling internal audit follow-up activities Topic 4: •
- Managing audit challenges and stakeholder expectations Topic 5: •
- Real-world internal audit case study Topic 6: •

Day 4: Audit Reporting and Effectiveness Evaluation

- Evaluating internal audit effectiveness Topic 1: •
- Internal auditor vs external auditor roles and responsibilities Topic 2: •
- Best practices for writing audit certification reports Topic 3: •
- Compliance and management system audit training insights Topic 4: •
- Continuous improvement in internal auditing for business improvement Topic 5: •
- Role of audits in corporate governance and risk management Topic 6: •

Day 5: Certification Exam & Course Conclusion

- Review and practice session: How to pass the internal auditor exam Topic 1: •
- Final Q&A on PECB management systems certification Topic 2: •
- Career opportunities and internal auditor career path Topic 3: •
- Salary expectations for certified internal auditors Topic 4: •
- How to apply auditing skills in different industries Topic 5: •
- Next steps for professional growth in auditing Topic 6: •

FAQ:

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

There are no formal prerequisites; however, basic knowledge of management systems and auditing principles is beneficial.

How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session is generally structured to last around 4-5 hours, with breaks and interactive activities included. The total course duration spans five days, approximately 20-25 hours of instruction.

What are the key challenges internal auditors face, and how does this course help overcome them?

One common challenge is understanding the nuances of ISO 19011 compliance and effectively identifying audit non-conformities. This course equips participants with internal audit principles and best practices to navigate these challenges confidently.

How This Course is Different from Other Internal Auditor Courses:

The Certified Management Systems Internal Auditor Training Course | ISO 19011 Audit stands out due to its practical, hands-on approach, focusing on real-world applications rather than just theoretical concepts. Unlike other courses, this program provides a deep dive into ISO 19011 internal auditor certification, covering everything from internal audit planning and execution to risk-based internal auditing and audit follow-up activities. Additionally, it integrates interactive training methodologies, including simulations, case studies, and group discussions, to ensure that participants leave with tangible skills they can immediately apply in their workplace.

By the end of the course, participants will have a solid understanding of internal auditing for management systems, positioning themselves for career advancement in compliance, governance, and operational excellence.

فئات الدورات التدريبية

الدورات التدريبية في مجال البيئة والاستدامة	دورات إدارة الجودة وتطوير العمليات
دورات إدارة و تحليل البيانات ودورات علم البيانات	دورات إدارة و تطوير الموارد البشرية
دورات الذهن السيرياني ودورات تقنية المعلومات	دورات الاتصال الجماهيري و السياسات والعلاقات العامة
دورات التدريب القانوني والهشتريات والتعاقدات	دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات
دورات الحوكمة وإدارة المخاطر والامتثال	دورات السكرتارية و إدارة المكاتب
دورات الصحة والسلامة والذهن المهني	دورات الصيانة ودورات المجالات الهندسية المتنوعة
دورات المحاسبة و التمويل و دورات الإدارة المالية	دورات المهارات الشخصية وتطوير الذات
دورات في مجالات القيادة والإدارة	دورات معتمدة من قبل هيئات دولية
دورات مكتب إدارة المشاريع وإدارة المشاريع الرشيقية	



معدن التدريب

أكرا غانا	أثينا اليونان	أبوظبي الإمارات العربية المتحدة
الجبيل المملكة العربية السعودية	استنبول تركيا	أهستردام هولندا
الرياض المملكة العربية السعودية	الدوحة قطر	الدار البيضاء المغرب
المنامة مملكة البحرين	الكويت الكويت	القاهرة مصر
بانكوك تايلاند	باكو أذربيجان	باريس فرنسا
برلين ألمانيا	برشلونة إسبانيا	براغ جمهورية التشيك
تيليسي جورجيا	بوكيت تايلاند	بورتو البرتغال
جنيف سويسرا	جاكارتا جمهورية إندونيسيا	تورنتو كندا
روما إيطاليا	دبي الإمارات العربية المتحدة	جوهانسبرغ جنوب أفريقيا
سنغافورة سنغافورة	سان دييغو الولايات المتحدة الأمريكية	زنجان تنزانيا
شيكاغو الولايات المتحدة الأمريكية	شرم الشيخ مصر	سيول كوريا الجنوبية
طوكيو اليابان	طشقند أوزبكستان	طرابزون تركيا
فرانكفورت ألمانيا	عن بعد منصة زووم	عمان المملكة الأردنية الهاشمية



مدن التدريب

كيب تاون جنوب إفريقيا	كوالالمبور ماليزيا	فيينا النمسا
لندن المملكة المتحدة	لشبونة البرتغال	لأنكوي ماليزيا
مسقط سلطنة عمان	هدريد إسبانيا	ماريبا إسبانيا
ميونخ ألمانيا	ميلان إيطاليا	مونترو سويسرا
	نيويورك الولايات المتحدة الأمريكية	نيروبي كينيا