



أساسيات حوكمة تقنية المعلومات IEC/ISO 38500: التحضير للاختبار



AGILE LEADERS
Training Center

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Course Overview:

The ISO/IEC 38500 IT Governance Certification: Master IT Leadership & Strategy Training Course is designed to equip professionals with comprehensive expertise to successfully evaluate, direct, and monitor an organization's IT governance model based on ISO/IEC 38500. Participants will delve into normative frameworks for IT governance, understand critical best practices, and explore the Evaluate-Direct-Monitor model to effectively manage IT resources, risks, and strategies. Unique to this course is the integration of real-world scenarios and case studies from industry-leading companies, enabling practical application of IT governance principles and enhancing leadership skills in strategic IT management. Attendees will also benefit from insights into aligning corporate and IT governance through frameworks such as COBIT 5 and CGEIT. Upon completion, participants can sit for the certification exam to earn the prestigious PECB Certified ISO/IEC 38500 Lead IT Corporate Governance Manager credential, demonstrating their capability to effectively manage IT governance within their organizations.

Target Audience:

- IT Governance Managers
- CIOs and CTOs
- Senior IT Consultants
- IT Risk Managers
- Corporate Governance Advisors
- IT Auditors

Targeted Organizational Departments:

- IT and Technology Management
- Corporate Governance and Compliance
- Risk Management and Audit
- Information Security

Targeted Industries:

- Financial Services
- Healthcare
- Information Technology
- Telecommunications
- Government Agencies
- Energy and Utilities

Course Offerings:

By the end of this course, participants will be able to:

- Understand and apply ISO/IEC 38500 principles effectively
- Implement Evaluate-Direct-Monitor frameworks to govern IT operations
- Align corporate governance with IT governance frameworks
- Develop strategic IT governance policies
- Effectively evaluate IT risks and compliance standards
- Guide organizations through ISO 38500 certification processes

Training Methodology:

This course utilizes an interactive blend of theory, case studies, and practical exercises, fostering an engaging learning environment. Each session includes insightful lectures supported by real-life examples from leading organizations. Participants actively engage in group discussions, role-playing, and practical case studies designed to apply IT governance principles and the Evaluate-Direct-Monitor model effectively. Additionally, interactive feedback sessions and practice tests mirror the PECB certification exam, ensuring participants thoroughly grasp the concepts and methodologies required for successful IT governance management. Participants receive ongoing instructor guidance, which encourages active learning, critical thinking, and the development of applicable governance strategies relevant to their organizational context.

Course Toolbox:

- Comprehensive Course Workbook
- ISO/IEC 38500 Standards PDF
- Case Studies Document
- Practice Exam Questions
- Strategic Governance Checklists and Templates
- Recommended Reading List
- Access to Online Resource Portal

Course Agenda:

Day 1: Fundamentals of IT Governance

- Overview of ISO/IEC 38500 Standard **Topic 1:**
- Principles of Effective IT Governance **Topic 2:**
- Normative Frameworks **Topic 3:**
- Evaluate-Direct-Monitor Model **Topic 4:**
- Relationship between IT Governance and IT Management **Topic 5:**
- Introduction to Governance Best Practices **Topic 6:**
- Discussions and Key Takeaways **Reflection & Review:**

Day 2: Stakeholder Engagement and IT Alignment

- Stakeholder Identification and Engagement Topic 1: •
- Clarifying Sponsorship and Responsibilities Topic 2: •
- Strategic Alignment of IT and Business Topic 3: •
- IT Governance and COBIT 5 Framework Topic 4: •
- Introduction to CGEIT Principles Topic 5: •
- Practical Stakeholder Management Exercises Topic 6: •
- Practical Exercises and Interactive Feedback Reflection & Review: •

Day 3: IT Risk Management and Compliance

- Evaluating IT Risks Topic 1: •
- Compliance Management Topic 2: •
- IT Governance Auditing Techniques Topic 3: •
- Risk Mitigation Strategies Topic 4: •
- Best Practices in IT Governance Compliance Topic 5: •
- Compliance Case Study Workshop Topic 6: •
- Case Study Analysis and Discussion Reflection & Review: •

Day 4: Directing and Monitoring IT Governance

- Developing IT Governance Policies Topic 1: •
- Performance Monitoring Techniques Topic 2: •
- Governance Reporting Structures Topic 3: •
- Continuous Improvement of IT Governance Topic 4: •
- Managing Governance Change Topic 5: •
- Interactive Policy Development Workshop Topic 6: •
- Role-playing Exercises and Group Feedback Reflection & Review: •

Day 5: Certification Preparation and Exam Strategies

- Exam Overview and Strategies Topic 1: •
- Mock Exam and Practice Questions Topic 2: •
- Review Key Concepts and Frameworks Topic 3: •
- Clarifying Doubts and Difficult Topics Topic 4: •
- Exam Readiness Assessment Topic 5: •
- Final Exam Strategy Session Topic 6: •
- Comprehensive Course Recap and Final Q&A Reflection & Review: •

FAQ:

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

Participants should have a fundamental understanding of IT Governance principles and familiarity with the ISO/IEC 38500 standard.

How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session lasts approximately 4-5 hours, with interactive activities included. The total course duration spans five days, totaling 20-25 instructional hours.

What is the primary difference between IT Governance and IT Management?

IT Governance provides strategic direction and oversight of IT resources to align with organizational goals, while IT Management involves the day-to-day operational administration of technology resources.

Does the training fee include the exam?

Yes, the training includes an exam voucher from an accredited examination center. While the training itself prepares participants for the exam, the actual exam is taken separately through the accredited center. Upon passing the exam, participants will receive a certification from the examination body in addition to the course completion certificate from Agile Leaders Training Center.

فئات الدورات التدريبية

الدورات التدريبية في مجال البيئة والاستدامة	دورات إدارة الجودة وتطوير العمليات
دورات إدارة و تحليل البيانات ودورات علم البيانات	دورات إدارة و تطوير الموارد البشرية
دورات الذهن السيرياني ودورات تقنية المعلومات	دورات الاتصال الجماهيري و السياسات والعلاقات العامة
دورات التدريب القانوني والهشتريات والتعاقدات	دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات
دورات الحوكمة وإدارة المخاطر والامتثال	دورات السكرتارية و إدارة المكاتب
دورات الصحة والسلامة والذهن المهني	دورات الصيانة ودورات المجالات الهندسية المتنوعة
دورات المحاسبة و التهويل و دورات الإدارة المالية	دورات المهارات الشخصية وتطوير الذات
دورات في مجالات القيادة والإدارة	دورات معتمدة من قبل هيئات دولية
دورات مكتب إدارة المشاريع وإدارة المشاريع الرشيقية	



معدن التدريب

أكرا غانا	أثينا اليونان	أبوظبي الإمارات العربية المتحدة
الجبيل المملكة العربية السعودية	استنبول تركيا	أهستردام هولندا
الرياض المملكة العربية السعودية	الدوحة قطر	الدار البيضاء المغرب
المنامة مملكة البحرين	الكويت الكويت	القاهرة مصر
بانكوك تايلند	باكو أذربيجان	باريس فرنسا
برلين ألمانيا	برشلونة إسبانيا	براغ جمهورية التشيك
تيليسي جورجيا	بوكت تايلاند	بورتو البرتغال
جنيف سويسرا	جاكارتا جمهورية إندونيسيا	تورنتو كندا
روما إيطاليا	دبي الإمارات العربية المتحدة	جوهانسبرغ جنوب أفريقيا
سنغافورة سنغافورة	سان دييغو الولايات المتحدة الأمريكية	زنجان تنزانيا
شيكاغو الولايات المتحدة الأمريكية	شرم الشيخ مصر	سيول كوريا الجنوبية
طوكيو اليابان	طشقند أوزبكستان	طرابزون تركيا
فرانكفورت ألمانيا	عن بعد منصة زووم	عمان المملكة الأردنية الهاشمية



مدن التدريب

كيب تاون جنوب افريقيا	كوالالمبور ماليزيا	فيينا النمسا
لندن المملكة المتحدة	لشبونة البرتغال	لانكاوي ماليزيا
مسقط سلطنة عمان	هدريد اسبانيا	ماربيا اسبانيا
ميونخ ألمانيا	ميلان إيطاليا	مونترو سويسرا
	نيويورك الولايات المتحدة الأمريكية	نيروبي كينيا