



## ILIT Strategist Program: Building Leadership, and Improvement in IT Management



**AGILE LEADERS**  
Training Center

## ILIT Strategist Program: Building Leadership, and Improvement in IT Management

### Course Overview:

The Infrastructure Library for Information Technology ILIT Strategist: Direct, Plan & Improve Certification Course equips IT leaders, managers, and strategic planners with the essential tools and frameworks to guide digital transformation effectively.

This course, centered around the ILIT Direct Plan and Improve DPI framework, provides a comprehensive understanding of governance, continual improvement, measurement-based leadership, and the integration of Agile and Lean principles.

Participants will master the ILIT Strategist Direct, Plan & Improve approach learning how to align business strategy with IT operations, define governance models, and embed continual improvement across departments. Designed for managers pursuing ILIT certification, this course also serves as a critical step in the ILIT Managing Professional path.

Through case studies, simulations, and practical exercises, participants will gain the skills to drive organizational change, enhance service quality, and build adaptive IT strategies that align with modern business needs.

### Target Audience:

- IT Managers and IT Directors •
- Strategy and Governance Leaders •
- Change Managers and Transformation Officers •
- Service Delivery Managers •
- Process Improvement Specialists •
- Senior Project Managers •
- Business Relationship Managers •
- Professionals pursuing ILIT Managing Professional certification •

## Targeted Organizational Departments:

- IT Strategy and Governance
- IT Service Management ITSM
- Continuous Improvement Teams
- Quality Assurance and Compliance
- Project Management Office PMO
- Enterprise Architecture and Transformation Offices

## Targeted Industries:

- Information Technology & Digital Services
- Telecommunications
- Financial Services & Banking
- Healthcare IT
- Government & Public Sector
- Education & Research Institutions
- Manufacturing and Utilities

## Course Offerings:

- By the end of this course, participants will be able to:
- Apply the principles of the ILIT Direct, Plan & Improve module
- Develop strategic and tactical planning frameworks
- Design measurement systems for continual improvement
- Lead organizational change using Agile and Lean methodologies
- Integrate governance, risk, and compliance practices
- Build and manage a continual improvement model
- Prepare effectively for the ILIT Strategist certification exam

## Training Methodology:

Interactive learning with real-world application through: This course combines

- Case studies aligned with the ILIT Strategist framework
- Group workshops and simulation exercises
- Agile and Lean transformation games
- Feedback sessions and progress assessments
- Continual improvement project design activities

This approach ensures participants not only understand ILIT concepts but can apply them practically within their organizations.

## Course Toolbox:

Participants will receive:

- Instructor-led digital guide
- ILIT DPI practice and simulation questions
- Continual Improvement templates
- Governance and reporting dashboards
- Agile and Lean workflow samples
- Compliance and risk management checklists

Note: This course provides practical insights and examples but does not include licensed ILIT toolkits.

## Course Agenda:

### Day 1: Strategic Direction and Planning in ILIT

- Understanding the ILIT Service Value System SVS and guiding principles Topic 1:
- Strategy and governance principles in the ILIT DPI framework Topic 2:
- Defining vision, direction, and scope using organizational models Topic 3:
- Integrating strategic direction into IT service management Topic 4:
- Managing stakeholders for governance success Topic 5:
- Applying strategic thinking in ILIT environments Reflection & Review:



## Day 2: Governance, Risk, and Compliance GRC Essentials

- IT governance under the ILIT strategic framework Topic 1: •
- Risk management aligned with continual improvement Topic 2: •
- Establishing policies and governance controls Topic 3: •
- Governance across value streams and projects Topic 4: •
- Managing compliance using ILIT DPI best practices Topic 5: •
- Aligning governance with improvement objectives Reflection & Review: •

## Day 3: Continual Improvement in ILIT Services

- Understanding the Continual Improvement model Topic 1: •
- Tools and techniques for driving improvement Topic 2: •
- Defining roles and accountability in improvement initiatives Topic 3: •
- Metrics and measurement for ILIT performance tracking Topic 4: •
- Building a sustainable culture of improvement Topic 5: •
- Evaluating improvement outcomes and lessons learned Reflection & Review: •

## Day 4: Agile, Lean, and Organizational Change Management

- Applying Agile principles in ILIT planning and improvement Topic 1: •
- Leveraging Lean tools to enhance IT service efficiency Topic 2: •
- Managing organizational change during ILIT transformations Topic 3: •
- Influencing culture and behavioral change Topic 4: •
- Measuring change impact and effectiveness Topic 5: •
- Integrating Agile, Lean, and OCM in ILIT governance Reflection & Review: •

## Day 5: From Planning to Execution □ Embedding ILIT DPI

- Designing value-stream-based improvement initiatives Topic 1: •
- Applying ILIT DPI practices in real-world ITSM contexts Topic 2: •
- ILIT Strategist exam preparation and practice review Topic 3: •
- Recap of ILIT Direct, Plan & Improve framework components Topic 4: •
- Capstone simulation: Strategic improvement project Topic 5: •
- Consolidating DPI concepts for practical application Reflection & Review: •

## FAQ:

### What prerequisites are required?

No strict prerequisites are required, though ILIT Foundation certification and 2+ years of IT management experience are recommended.

### How long is each day's session, and is there a total number of hours required for the entire course?

The course runs for 5 days, approximately 20-25 hours total, including discussions and exercises.

### Is ILIT DPI the same as other ILIT modules?

No. ILIT DPI focuses on governance, planning, and continual improvement, whereas other ILIT modules address delivery, support, or stakeholder engagement.

### How is this course different?

Unlike other ILIT programs, the Strategist DPI course emphasizes strategic leadership and continual improvement. It bridges theory and practical application, integrating Agile, Lean, and Change Management to empower IT leaders to drive measurable transformation.



## فئات الدورات التدريبية



HR TRAINING & DEVELOPMENT

دورات إدارة و تطوير الموارد البشرية



دورات إدارة و تحليل البيانات ودورات علم البيانات



دورات إدارة الجودة وتطوير العمليات



الدورات التدريبية في مجال البيئة والاستدامة



دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات



دورات التدريب القانوني والمشتريات والتعاقدات



دورات الاتصال الجماهيري و السياسات والعلاقات العامة



دورات النظم السبراني ودورات تقنية المعلومات



دورات الصيانة ودورات المجالات الهندسية المتنوعة



دورات الصحة والسلامة والأمن المهني



دورات السكرتارية و إدارة المكاتب



دورات الحوكمة وإدارة المخاطر والامتثال



## فئات الدورات التدريبية



دورات معتمدة بشهادة CPD



دورات في مجالات القيادة والإدارة



دورات المهارات الشخصية وتطوير الذات



دورات المحاسبة و التمويل و دورات الإدارة  
الهائية



دورات مكتب إدارة المشاريع وإدارة المشاريع  
الرشيقية



دورات معتمدة من قبل هيئات دولية

## مدن التدريب



اسطنبول - تركيا



أمستردام - هولندا



أنقرة - تركيا



أثينا - اليونان



الرياض - المملكة العربية السعودية



الدوحة - قطر



الدار البيضاء - المغرب



الجبيل - المملكة العربية السعودية



باريس - فرنسا



المنامة - مملكة البحرين



الكويت - الكويت



القاهرة - مصر



براغ - جمهورية التشيك



بانكوك - تايلاند



بالي - جمهورية إندونيسيا



باكو - أذربيجان

## مدن التدريب



جاكرتا - جمهورية اندونيسيا



تبليسي - جورجيا



بوكيت - تايلاند



برشلونة - اسبانيا



روما - ايطاليا



دبي - الامارات العربية المتحدة



جوهانسبرغ - جنوب افريقيا



جنيف - سويسرا



شهر الشيخ - مصر



سيول - كوريا الجنوبية



سان دييغو - الولايات المتحدة  
الامريكية



زنبار - تنزانيا



طوكيو - اليابان



طشقند - اوزبكستان



طرابزون - تركيا



شيكاغو - الولايات المتحدة  
الامريكية

## مدن التدريب



كوالالمبور - ماليزيا



فيينا - النمسا



عن بعد - منصة زووم



عمان - المملكة الأردنية الهاشمية



ماربيا - اسبانيا



لندن - المملكة المتحدة



لانكاوي - ماليزيا



كيب تاون - جنوب إفريقيا



ميلان - إيطاليا



مونترال - سويسرا



مسقط - سلطنة عمان



مدريد - إسبانيا



نيس - فرنسا



نيروبي - كينيا



ميونخ - ألمانيا

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



**AGILE LEADERS**  
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