



دورة إتقان تحقیقات حوادث ICAM: التحضير لاختبار المحقق الرئيسي



AGILE LEADERS
Training Center

05 - 09 Jan 2027
أهستردام

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Course Overview:

The course is a high-impact program tailored for professionals aiming to elevate their expertise in ICAM training, safety investigation, and root cause analysis. Anchored in the industry-standard ICAM methodology and grounded in WHS compliance and OH&S training requirements, this course empowers learners with the knowledge and confidence to become certified lead investigators. Through a structured, step-by-step incident investigation training approach, participants will learn how to conduct workplace incident investigations, analyze high-potential incidents, utilize the 5 Whys technique, and apply root cause analysis across various sectors, including mining and industrial environments. The course uses workplace safety case studies and incident investigation laws and regulations to teach organizational safety failure analysis and effective reporting. Participants will engage with legal requirements for incident reporting, safety auditing, and risk assessment as part of a broader safety management system investigator training. This ICAM lead investigator certification course ensures that professionals are prepared with tools, insights, and proven techniques to support incident response and drive continuous improvement in workplace safety outcomes.

Target Audience:

- WHS/OH&S Officers
- Safety Inspectors and Auditors
- Incident Investigators
- Risk & Compliance Managers
- Mine and Construction Safety Personnel
- Plant Supervisors and Team Leaders

Targeted Organizational Departments:

- Workplace Health and Safety WHS
- Operations and Compliance
- Human Resources and Training
- Risk Management
- Mining and Industrial Safety
- Emergency Response Teams

Targeted Industries:

- Mining and Quarrying
- Oil and Gas
- Manufacturing and Industrial Plants
- Construction and Civil Engineering
- Government and Regulatory Bodies
- Transportation and Logistics

Course Offerings:

By the end of this course, participants will be able to:

- Conduct thorough workplace injury investigation using ICAM methodology
- Apply legal requirements for incident reporting in compliance with WHS laws
- Analyze incidents using 5 Whys and incident trees
- Identify human error patterns and organizational safety failures
- Collect, organize, and analyze workplace incident data
- Prepare professional reports and recommendations using standardized ICAM analysis tools
- Preserve incident sites and conduct risk assessments
- Understand advanced accident causation theory and root cause analysis
- Navigate WHS investigation procedures and legal compliance measures

Training Methodology:

The training methodology for this course is designed to be fully immersive and practical. Participants will engage in instructor-led workshops, ICAM investigation simulations, and safety auditing group tasks. Using case studies from real-life workplace incidents, learners will apply advanced accident causation theory and human error analysis to derive root causes. Interactive sessions on ICAM event charting, risk assessment, and WHS compliance tools ensure that theoretical knowledge is paired with actionable skills. In addition, peer reviews and feedback loops are integrated into the sessions to enhance learning retention. The course includes structured group discussions, critical incident walkthroughs, and the use of an incident investigation checklist to reinforce safety investigation practices. All activities are aligned with the ICAM lead investigator certification course standards and incident investigation laws and regulations.

Course Toolbox:

- Incident Investigation Checklists templates and samples
- ICAM Event Charting Examples
- 5 Whys and Incident Tree Templates
- Case Studies from Mining and Industrial Sectors
- WHS Legislative Summary and Guidelines
- Safety Reporting Templates example formats
- Investigation Report Writing Samples

Course Agenda:

Day 1: Foundations of Incident Investigation

- Introduction to ICAM methodology and workplace safety frameworks Topic 1: •
- Legal requirements under WHS/OH&S and Mining Safety Acts Topic 2: •
- Understanding common law duty of care and PCBU responsibilities Topic 3: •
- Incident types, severity classification, and statutory reporting requirements Topic 4: •
- Incident site preservation and notification protocols Topic 5: •
- Incident response policies, roles, and emergency actions Topic 6: •
- Identifying jurisdiction-specific legal duties in your workplace Reflection & Review: •

Day 2: Policies, Procedures, and Causation Theory

- Incident notification processes and site preservation techniques Topic 1: •
- Actual vs. potential injuries and hazard classification models Topic 2: •
- Categories and codes of incidents e.g., mechanical, biological, psychological Topic 3: •
- Ensuring integrity of incident site and non-disturbance notices Topic 4: •
- Introduction to accident causation theory and historical models Topic 5: •
- Heinrich's Domino Theory and Bird & Germain's Loss Causation model Topic 6: •
- Case study analysis of historical incident causation models Reflection & Review: •

Day 3: Human Error and ICAM Elements

- Human error theory and classification of unsafe acts Topic 1: •
- Types of error: slips, lapses, mistakes, and violations Topic 2: •
- ICAM model components: individual, task, environmental, organizational Topic 3: •
- Data collection from people, environment, equipment, and procedures Topic 4: •
- Organisational factors in incident analysis and system failures Topic 5: •
- Validating ICAM findings with stakeholder interviews Topic 6: •
- Simulated investigation exercise applying ICAM elements Reflection & Review: •

Day 4: Analytical Tools and Charting Techniques

- Introduction to event and condition charting Topic 1: •
- Root cause identification using the 5 Whys technique Topic 2: •
- Building incident trees for systemic failure analysis Topic 3: •
- Absent/failed defenses and task/environmental conditions Topic 4: •
- Coding ICAM data and integrating analysis results Topic 5: •
- Using ICAM to identify corrective actions and recommendations Topic 6: •
- Workshop: Develop a chart and coding for a real case study Reflection & Review: •

Day 5: Investigation Reporting and Certification

- Report writing best practices and ICAM report structure Topic 1: •
- Developing actionable recommendations and closing reports Topic 2: •
- Delivering findings to stakeholders and senior leadership Topic 3: •
- Quality review of incident investigation outcomes Topic 4: •
- Ethical considerations and lead investigator responsibilities Topic 5: •
- Certification assessment and role-play simulation Topic 6: •
- Present final project: full ICAM investigation lifecycle Reflection & Review: •

FAQ:

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

There are no strict prerequisites. However, a background in safety, compliance, operations, or engineering will enhance the learning experience.

How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session is generally structured to last around 4-5 hours, with breaks and interactive activities included. The total course duration spans five days, approximately 20-25 hours of instruction.

What is the difference between ICAM and traditional incident investigation methods?

ICAM Incident Cause Analysis Method provides a systemic approach by focusing on organizational, task, environmental, and individual factors. Traditional models often emphasize human error only. ICAM is more holistic and defensible, especially in high-risk industries like mining and construction.

How This Course is Different from Other Mastering ICAM Incident Investigation: Lead Investigator Certification Training Course Courses:

This course integrates legal, procedural, and analytical elements directly aligned with real-world compliance standards such as WHS and OH&S laws. Unlike generic safety investigation courses, "Mastering ICAM Incident Investigation: Lead Investigator Certification Training Course" incorporates comprehensive ICAM training, workplace incident data collection, and incident analysis tools. The course is enriched with high-potential incident analysis training and workplace hazard reporting examples from actual regulatory frameworks. Moreover, the ICAM process step-by-step certification structure ensures practical readiness, not just conceptual understanding. This makes it highly relevant for professionals tasked with serious incident root cause investigation, mining incident investigation, and industrial safety compliance. Participants not only gain certification but leave equipped with actionable templates, reporting insights, and a defensible investigation methodology.

فئات الدورات التدريبية

الدورات التدريبية في مجال البيئة والاستدامة	دورات إدارة الجودة وتطوير العمليات
دورات إدارة و تحليل البيانات ودورات علم البيانات	دورات إدارة و تطوير الموارد البشرية
دورات الذهن السيرياني ودورات تقنية المعلومات	دورات الاتصال الجماهيري و السياسات والعلاقات العامة
دورات التدريب القانوني والهشتريات والتعاقدات	دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات
دورات الحوكمة وإدارة المخاطر والامتثال	دورات السكرتارية و إدارة المكاتب
دورات الصحة والسلامة والذهن المهني	دورات الصيانة ودورات المجالات الهندسية المتنوعة
دورات المحاسبة و التهويل و دورات الإدارة المالية	دورات المهارات الشخصية وتطوير الذات
دورات في مجالات القيادة والإدارة	دورات معتمدة من قبل هيئات دولية
دورات مكتب إدارة المشاريع وإدارة المشاريع الرشيقية	



معدن التدريب

أكر غانا	أثينا اليونان	أبوظبي الإمارات العربية المتحدة
الجبيل المملكة العربية السعودية	استنبول تركيا	أهستردام هولندا
الرياض المملكة العربية السعودية	الدوحة قطر	الدار البيضاء المغرب
المنامة مملكة البحرين	الكويت الكويت	القاهرة مصر
بانكوك تايلند	باكو أذربيجان	باريس فرنسا
برلين ألمانيا	برشلونة إسبانيا	براغ جمهورية التشيك
تيليسي جورجيا	بوكيت تايلاند	بورتو البرتغال
جنيف سويسرا	جاكارتا جمهورية إندونيسيا	تورنتو كندا
روما إيطاليا	حلي الإمارات العربية المتحدة	جوهانسبرغ جنوب أفريقيا
سنغافورة سنغافورة	سان دييغو الولايات المتحدة الأمريكية	زنجان تنزانيا
شيكاغو الولايات المتحدة الأمريكية	شرم الشيخ مصر	سيول كوريا الجنوبية
طوكيو اليابان	طشقند أوزبكستان	طرابزون تركيا
فرانكفورت ألمانيا	عن بعد منصة زووم	عمان المملكة الأردنية الهاشمية



مدن التدريب

كيب تاون جنوب افريقيا	كوالالمبور ماليزيا	فيينا النمسا
لندن المملكة المتحدة	لشبونة البرتغال	لانكاوي ماليزيا
مسقط سلطنة عمان	هدريد اسبانيا	ماربيا اسبانيا
ميونخ ألمانيا	ميلان إيطاليا	مونترو سويسرا
	نيويورك الولايات المتحدة الأمريكية	نيروبي كينيا