



دورة احتراف الوسائل البديلة لحل النزاعات: الوساطة والتوفيق



AGILE LEADERS
Training Center

09 - 13 Feb 2027
ميلان

دورة احتراف الوسائل البديلة لحل النزاعات: الوساطة والتوفيق

المرجع: 36291_21881 التاريخ: 09 - 13 Feb 2027 الموقع: ميلان الرسوم: Euro 5700

Course Overview:

The course is designed to provide an in-depth understanding of alternative dispute resolution ADR mechanisms.

This complete course covers the nuances of ADR Mediation and ADR Conciliation, focusing on ADR Process Efficiency and the myriad Benefits of ADR. Participants will explore the concept of Access to Justice ADR and the appropriateness of ADR in various contexts. The course delves into Mediation vs Conciliation, offering a clear ADR Definition and Scope, and statutory definitions of mediation and conciliation. Emphasis is placed on the voluntary nature of mediation, confidentiality in mediation processes, and the principle of self-determination in ADR. Participants will learn about the efficiency of ADR processes, legal aid for ADR, enforceability of ADR clauses, and the role of court-annexed mediation. The course also addresses ADR limitation periods, costs of ADR, and specialized ADR strategies for employment disputes, workplace disputes, commercial disputes, construction disputes, and international commercial ADR. Additional topics include consumer ADR schemes, online dispute resolution, ADR in small claims court, property ADR methods, community mediation for property disputes, and mediation for property debt. The course is designed to equip professionals with the skills needed for efficient dispute resolution and to understand the ADR legal framework and best practices.

Target Audience:

- Legal professionals
- Corporate managers
- Human resources managers
- Conflict resolution specialists
- Business consultants
- Mediators and arbitrators

Targeted Organizational Departments:

- Legal Department
- Human resources
- Corporate Compliance
- Risk management
- Operations

Targeted Industries:

- Legal services
- Corporate sectors
- Construction
- International trade
- Consumer services
- Real estate

Course Offerings:

By the end of this course, participants will be able to:

- Understand alternative dispute resolution processes
- Differentiate between ADR Mediation and ADR Conciliation
- Apply ADR Process Efficiency strategies
- Recognize the Benefits of ADR in various contexts
- Implement Access to Justice ADR principles
- Assess the appropriateness of ADR
- Navigate the statutory definitions and scopes of mediation and conciliation
- Ensure confidentiality and self-determination in ADR processes
- Manage the costs and efficiency of ADR

Training Methodology:

This course employs a combination of case studies, group work, interactive sessions, and feedback sessions. Participants will engage in practical exercises to apply ADR Mediation and ADR Conciliation techniques. Interactive discussions will facilitate a deep understanding of ADR Process Efficiency and Benefits of ADR. The course will use real-world scenarios to illustrate the Access to Justice ADR framework and the appropriateness of ADR in different situations. The training methodology emphasizes hands-on learning and peer collaboration to enhance the understanding and application of ADR principles.

Course Toolbox:

- Workbooks
- Reading materials on ADR best practices
- Online resources for further learning
- Checklists and templates for ADR processes

Course Agenda:

Day 1: Introduction and Overview of ADR

- Background to Alternative Dispute Resolution Topic 1: •
- The Commission's Approach to ADR: Mediation and Conciliation Topic 2: •
- The Role of the Courts in Encouraging Parties to Agree Solutions Topic 3: •
- Delays in the Court Process and the Development of ADR Topic 4: •
- Efficiency, Including Cost Efficiency in ADR Topic 5: •
- Other Benefits of ADR, Including Flexibility Topic 6: •
- Reflection & Review on the Introduction and Overview of ADR Reflection & Review: •

Day 2: Terminology and Scope of ADR

- ADR: Dispute Resolution and Prevention Topic 1: •
- General Scope of ADR Topic 2: •
- Distinguishing Between Mediation and Conciliation Topic 3: •
- Statutory Definition of Mediation Topic 4: •
- Differing Models of Mediation Topic 5: •
- Statutory Definition of Conciliation Topic 6: •
- Reflection & Review on Terminology and Scope of ADR Reflection & Review: •

Day 3: General Principles of Mediation and Conciliation

- Voluntary Nature of Mediation and Conciliation Topic 1: •
- Confidentiality in Mediation and Conciliation Topic 2: •
- Self-Determination in ADR Processes Topic 3: •
- Efficiency of Mediation and Conciliation Processes Topic 4: •
- Legal Aid for Mediation and Conciliation Topic 5: •
- Flexibility in ADR Procedures Topic 6: •
- Reflection & Review on General Principles of Mediation and Conciliation Reflection & Review: •

Day 4: ADR in the Civil Justice System

- Enforceability of Dispute Resolution Clauses Topic 1: •
- Mediation or Conciliation Without Referral Clauses Topic 2: •
- Role of the Court in Encouraging ADR Topic 3: •
- Court-Annexed Mediation Schemes Topic 4: •
- Limitation Periods in ADR Topic 5: •
- Costs: Sanctions and Recovery in ADR Topic 6: •
- Reflection & Review on ADR in the Civil Justice System Reflection & Review: •

Day 5: Specialized ADR Strategies

- ADR in Employment Disputes and Industrial Relations Topic 1: •
- Workplace ADR Strategies Topic 2: •
- ADR in Commercial Disputes Topic 3: •
- Corporate ADR Strategies Topic 4: •
- ADR in Construction Disputes Topic 5: •
- International Commercial ADR Topic 6: •
- Reflection & Review on Specialized ADR Strategies Reflection & Review: •

How This Course is Different from Other ADR Courses:

This course stands out by offering a complete curriculum that integrates theoretical knowledge with practical skills.

The course emphasizes ADR Process Efficiency and the Benefits of ADR, providing participants with a deep understanding of both mediation and conciliation. Including Access to Justice ADR principles ensures that participants can apply these techniques in various legal and organizational contexts. The course also offers a detailed exploration of statutory definitions and the appropriateness of ADR, making it highly relevant for legal professionals and corporate managers alike. With a focus on confidentiality, self-determination, and efficiency, this course provides a holistic approach to alternative dispute resolution, ensuring that participants are well-equipped to handle disputes in any setting.

فئات الدورات التدريبية

الدورات التدريبية في مجال البيئة والاستدامة	دورات إدارة الجودة وتطوير العمليات
دورات إدارة و تحليل البيانات ودورات علم البيانات	دورات إدارة و تطوير الموارد البشرية
دورات الذهن السيرياني ودورات تقنية المعلومات	دورات الاتصال الجماهيري و السياسات والعلاقات العامة
دورات التدريب القانوني والهشتريات والتعاقدات	دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات
دورات الحوكمة وإدارة المخاطر والامتثال	دورات السكرتارية وإدارة المكاتب
دورات الصحة والسلامة والذهن المهني	دورات الصيانة ودورات المجالات الهندسية المتنوعة
دورات المحاسبة و التهويل و دورات الإدارة المالية	دورات المهارات الشخصية وتطوير الذات
دورات في مجالات القيادة والإدارة	دورات معتمدة من قبل هيئات دولية
دورات مكتب إدارة المشاريع وإدارة المشاريع الرشيقية	



معدن التدريب

أكرّا غانا	أثينا اليونان	أبوظبى الإمارات العربية المتحدة
الجبيل المملكة العربية السعودية	استنبول تركيا	أهستردام هولندا
الرياض المملكة العربية السعودية	الدوحة قطر	الدار البيضاء المغرب
المنامة مملكة البحرين	الكويت الكويت	القاهرة مصر
بانكوك تايلند	باكو أذربيجان	باريس فرنسا
برلين ألمانيا	برشلونة إسبانيا	براغ جمهورية التشيك
تيليسى جورجيا	بوكت تايلاند	بورتنو البرتغال
جنيف سويسرا	جاكارتا جمهورية إندونيسيا	تورنتو كندا
روما إيطاليا	دلي الإمارات العربية المتحدة	جوهانسبرغ جنوب أفريقيا
سنغافورة سنغافورة	سان دييغو الولايات المتحدة الأمريكية	زنجرار تنزانيا
شيكاغو الولايات المتحدة الأمريكية	شرم الشيخ مصر	سيول كوريا الجنوبية
طوكيو اليابان	طشقند أوزبكستان	طرابزون تركيا
فرانكفورت ألمانيا	عن بعد منصة زوم	عمان المملكة الأردنية الهاشمية

مدن التدريب

كيب تاون جنوب افريقيا	كوالالمبور ماليزيا	فيينا النمسا
لندن المملكة المتحدة	لشبونة البرتغال	لانكاوي ماليزيا
مسقط سلطنة عمان	هدريد اسبانيا	ماربيا اسبانيا
ميونخ ألمانيا	ميلان إيطاليا	مونترو سويسرا
	نيويورك الولايات المتحدة الأمريكية	نيروبي كينيا