



# دورة تدريبية متقدمة في فك تشفير الـ SPC والتحكم الإحصائي بالعمليات



**AGILE LEADERS**  
Training Center

08 - 12 Nov 2026  
كيب تاون



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الرجوع: 36105\_8321 التاريخ: 08 - 12 Nov 2026 الموقع: كيب تاون الرسوم: Euro 6000

### Statistical Process Control for Managers Overview:

'Statistical Process Control for Managers' is an empowering, information-packed statistical process control course.

It is designed to enable managers to understand, utilize, and integrate statistical process control into their managerial practices. It transcends the typical statistical process control training course by emphasizing real-world applicability and proactive process control. In the course, we will unravel the intricacies of statistical process control charts and elucidate what these charts can tell us about the health and efficiency of a business process. This SPC training course imparts robust process control skills and insights, making it a high-impact SPC course for managers from diverse industries.

### Target Audience:

- Operations Managers
- Quality Control Managers
- Production Managers
- Business Process Managers

### Targeted Organizational Departments:

- Operations
- Quality Control
- Production
- Process Improvement

## Targeted Industries:

- Manufacturing
- Pharmaceuticals
- Food and Beverages
- Chemicals
- Automotive

## Course Offerings:

- Understand the principles of statistical process control
- Construct and interpret statistical process control charts
- Use these charts to detect and correct variations
- Integrate statistical process control into daily management practices

## Training Methodology:

Our SPC training course employs a rich blend of training methodologies. We incorporate case studies that mirror real-world challenges and dilemmas that managers might face. Interactive sessions stimulate critical thinking and ensure that the knowledge imparted in the SPC course is cemented. Group work facilitates peer learning, and regular feedback sessions encourage continuous improvement and mastery of statistical process control.

## Course Toolbox:

- Comprehensive course workbook
- Statistical process control chart templates
- Digital copy of 'Understanding Statistical Process Control'
- SPC software demo

## Course Agenda:

## Day 1: The Value SPC Can Add to Quality, Operations, Supply Chain Management, and Continuous Improvement Programs

- Topic 1: Introduction to SPC and its benefits in various management programs •
- Topic 2: Role of SPC in Quality and Operations Management •
- Topic 3: Application of SPC in Supply Chain Management and Continuous Improvement Programs •
- Reflection & Review: Reflecting on the day's learnings about the value of the SPC course for different management programs •

## Day 2: Understanding Variation and Control Charts

- Topic 1: Understanding variation and what it means to be in control and capable •
- Topic 2: Introduction to Control Charts •
- Topic 3: Basic Control Charts for Variables •
- Reflection & Review: Review of control charts and their significance in statistical process control training •

## Day 3: Advancing with Control Charts and Grasping Attributes

- Topic 1: Advanced Control Charts for Variables •
- Topic 2: Introduction to Control Charts for Attributes •
- Topic 3: Detailed analysis of Control Charts for Attributes •
- Reflection & Review: Reflecting on how control charts are an integral part of any statistical process control course •

## Day 4: Gaining Process Capability and Diversifying with SPC

- Topic 1: Understanding Process Capability •
- Topic 2: Practical applications of Process Capability •
- Topic 3: SPC in Service Industries •
- Reflection & Review: Discussing the application of concepts learned in the SPC training course in various industries •

## Day 5: Statistics for SPC and Course Wrap-Up

- Topic 1: Bare Bones Introduction to Basic Statistical Concepts
- Topic 2: How these concepts feed into Statistical Process Control
- Topic 3: Synthesis and application of all topics covered in the SPC course
- Reflection & Review: Reflecting on the comprehensive understanding gained about statistical process control and its applications through this SPC training course

## How This Course is Different from Other Process Control Courses:

'Statistical Process Control for Managers' is not your typical statistical process control training course. It is uniquely designed to empower managers with practical and immediately applicable knowledge. We unpack the concept of statistical process control, translate it into the language of management, and guide you on how to use statistical process control charts effectively. Our hands-on approach in this SPC training course ensures that you are not just learning, but mastering these skills, and our SPC course equips you to apply them in your daily management practices, setting you apart from your peers.



## فئات الدورات التدريبية



HR TRAINING &  
DEVELOPMENT

دورات إدارة و تطوير الموارد البشرية



دورات إدارة و تحليل البيانات ودورات علم  
البيانات



دورات إدارة الجودة وتطوير العمليات



الدورات التدريبية في مجال البيئة والاستدامة



دورات التسويق وإدارة علاقات العملاء وإدارة  
المبيعات



دورات التدريب القانوني والمشتريات  
والتعاقدات



دورات الاتصال الجماهيري و السياسات  
والعلاقات العامة



دورات النظم السيبراني ودورات تقنية  
المعلومات



دورات الصيانة ودورات المجالات الهندسية  
المتنوعة



دورات الصحة والسلامة والأمن المهني



دورات السكرتارية و إدارة المكاتب



دورات الحوكمة وإدارة المخاطر والامتثال



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## فئات الدورات التدريبية



دورات معتمدة من قبل هيئات دولية



دورات في مجالات القيادة والإدارة



دورات المهارات الشخصية وتطوير الذات



دورات المحاسبة و التمويل و دورات الإدارة  
المالية



دورات مكتب إدارة المشاريع وإدارة المشاريع  
الرشيقية

## مدن التدريب



اسطنبول - تركيا



أمستردام - هولندا



أنقرة - تركيا



أثينا - اليونان



الرياض - المملكة العربية السعودية



الدوحة - قطر



الدار البيضاء - المغرب



الجبيل - المملكة العربية السعودية



باريس - فرنسا



المنامة - مملكة البحرين



الكويت - الكويت



القاهرة - مصر



براغ - جمهورية التشيك



بانكوك - تايلاند



بالي - جمهورية إندونيسيا



باكو - أذربيجان

## مدن التدريب



جاكرتا - جمهورية اندونيسيا



تيليسي - جورجيا



بوكيت - تايلاند



برشلونة - اسبانيا



روما - ايطاليا



دبي - الامارات العربية المتحدة



جوهانسبرغ - جنوب افريقيا



جنيف - سويسرا



شهر الشيخ - مصر



سيول - كوريا الجنوبية



سان دييغو - الولايات المتحدة  
الامريكية



زنبار - تنزانيا



طوكيو - اليابان



طشقند - اوزبكستان



طرابزون - تركيا



شيكاغو - الولايات المتحدة  
الامريكية

## مدن التدريب



كوالالمبور - ماليزيا



فيينا - النمسا



عن بعد - منصة زووم



عمان - المملكة الأردنية الهاشمية



ماربيا - اسبانيا



لندن - المملكة المتحدة



لانكاوي - ماليزيا



كيب تاون - جنوب إفريقيا



ميلان - إيطاليا



مونترنو - سويسرا



مسقط - سلطنة عمان



مدريد - إسبانيا



نيس - فرنسا



نيروبي - كينيا



ميونخ - ألمانيا

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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