



## دورة إدارة تقنية المعلومات المتقدمة: العمليات وتهميز، الشبكات، DevOps



**AGILE LEADERS**  
Training Center

26 - 30 Jul 2027  
مسقط

## دورة إدارة تقنية المعلومات المتقدمة: DevOps، الشبكات، وتميز العمليات

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### Course Overview:

Welcome to the Advanced IT Management: DevOps, Networks, and Operations Excellence Training Course. This corporate training program is designed to equip IT leaders, network managers, and operations specialists with the frameworks and practices needed to thrive in complex IT environments. Leveraging IT Management, Network Management, DevOps Training, Operations Management, and IT Infrastructure, participants will master DevOps Implementation, Advanced DevOps, and IT Management Training. The course offers insights into Network Automation, IT Systems Management, IT Compliance Management, and Secure IT Operations. Key topics include Cloud IT Management, Digital Transformation IT, Continuous Integration IT, Agile IT Management, and Monitoring IT Operations. This training also focuses on Automation in IT Management, Enterprise IT Management, IT DevOps Strategies, and Service Management IT. Emphasis is placed on building resilient High Availability IT Systems, -applying Risk Management IT, ensuring IT Change Management, and optimizing Scalable IT Operations for future ready success.

### Target Audience:

- IT Managers
- Network Operations Managers
- IT Directors
- DevOps Engineers
- Systems Administrators
- Cloud Infrastructure Specialists
- Enterprise Architects
- IT Project Managers
- Compliance Officers
- Security Analysts

### Targeted Organizational Departments:

- IT Department
- Network Operations Center NOC
- Cloud Infrastructure Department
- Information Security
- IT Governance and Compliance Teams
- DevOps and Automation Teams
- Business Continuity Planning Units
- Digital Transformation Offices

## Targeted Industries:

- Information Technology Services
- Financial Services and Banking
- Telecom and Networking Companies
- Cloud Services Providers
- E-Commerce and Online Platforms
- Healthcare and Hospital IT Networks
- Government and Public Sector IT
- Energy and Utility Companies

## Course Offerings:

By the end of this course, participants will be able to:

- Master IT Management and Advanced DevOps principles for scalable operations
- Implement Network Automation and IT Deployment Automation effectively
- Secure and monitor infrastructures using Network Security and Telemetry for IT Operations
- Apply DevOps Best Practices to optimize IT Systems Management and IT Compliance Management
- Lead Cloud Operations Management and Service Management IT transformations
- Design strategies for Business Continuity IT and High Availability IT Systems
- Manage IT Change Management and Risk Management IT with agile methods

## Training Methodology:

-The Advanced IT Management: DevOps, Networks, and Operations Excellence Training Course applies a hands on, interactive learning approach. Participants will engage in real-world case studies focused on IT Operations, DevOps Implementation, and Automation in IT Management. Group work, practical exercises, and scenario simulations will explore Network Infrastructure DevOps, IT Systems Reliability, and Secure IT Operations. Interactive sessions will deepen understanding of Continuous Integration IT, Cloud IT Management, and Service Management IT. Participants will benefit from dynamic discussions, live feedback activities, and peer-to-peer collaboration, reinforcing key concepts of Scalable IT Operations, Business Continuity IT, and SLA Management IT.

## Course Toolbox:

- Course Material
- DevOps Templates and Checklists
- Case Study Library on Network Management and IT Operations
- Access to Online Simulators for IT Operations and Network Automation
- Reading Materials covering Advanced DevOps, Cloud IT Management, and Risk Management IT
- Tools examples for Monitoring IT Operations, IT Deployment Automation, and Risk Management IT

## Course Agenda

## Day 1: Foundations of Advanced IT and Network Management

- Introduction to IT Management and IT Infrastructure Foundations Topic 1: •
- Network Management Principles and Secure IT Operations Topic 2: •
- Building Scalable IT Systems and High Availability IT Systems Topic 3: •
- Network Automation Essentials for Operations Management Topic 4: •
- Digital Transformation IT: Aligning Business and IT Goals Topic 5: •
- Lean IT Management: Streamlining Processes and Reducing Waste Topic 6: •
- Key Principles of IT and Network Management Excellence Reflection & Review: •

## Day 2: DevOps Implementation and Agile IT Operations

- DevOps Training Fundamentals and DevOps Best Practices Topic 1: •
- Continuous Integration IT for Faster Delivery Cycles Topic 2: •
- DevOps and ITSM Integration for IT Operations Efficiency Topic 3: •
- Agile IT Management Techniques for Dynamic Environments Topic 4: •
- Automation in IT Management: Tools and Techniques Topic 5: •
- IT Systems Management and Optimizing Workflows Topic 6: •
- Best Practices for Agile DevOps in IT Operations Reflection & Review: •

## Day 3: Building Secure, Compliant, and Resilient IT Systems

- Risk Management IT: Identifying and Mitigating Risks Topic 1: •
- IT Compliance Management and Regulatory Requirements Topic 2: •
- Network Security Strategies for IT Managers Topic 3: •
- Monitoring IT Operations and Using Telemetry for Early Detection Topic 4: •
- IT Change Management and Managing Change in Agile Environments Topic 5: •
- Business Continuity IT and Disaster Recovery Planning Topic 6: •
- Ensuring Security, Compliance, and Resilience Reflection & Review: •

## Day 4: Cloud and Remote Operations Excellence

- Cloud IT Management: Architecting for the Cloud Topic 1: •
- Cloud Operations Management for Scalability and Agility Topic 2: •
- Managing Remote Network Management and Distributed Teams Topic 3: •
- Network Infrastructure DevOps: Best Practices for Cloud and On-Premise Topic 4: •
- IT Deployment Automation: Speeding Up Reliable Deployments Topic 5: •
- SLA Management IT: Setting and Meeting Performance Standards Topic 6: •
- Innovations in Cloud and Remote IT Operations Reflection & Review: •

## Day 5: Strategic Leadership and Future Trends in IT Management

- Enterprise IT Management: Leading Transformation Initiatives Topic 1: •
- Advanced IT DevOps Strategies for Business Growth Topic 2: •
- Service Management IT: Enhancing IT Service Delivery Topic 3: •
- Scalable IT Operations: Designing for Growth and Flexibility Topic 4: •
- Future Trends: Automation in IT Management and AI in Networks Topic 5: •
- Career Roadmap for IT Managers and DevOps Leaders Topic 6: •
- Building Personal and Organizational IT Excellence Reflection & Review: •

## FAQ:

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

No specific prerequisites are required. However, a basic understanding of IT systems, networks, and cloud technologies will help maximize the benefit from the course.

How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session is generally structured to last around 4 to 5 hours, with breaks and interactive activities included. The total course duration spans five days, approximately 20 to 25 hours of instruction.

How does DevOps enhance IT Management and Network Operations?

DevOps enhances IT Management by breaking down silos between development and operations, introducing automation, continuous integration, and monitoring that leads to faster deployments, higher reliability, and improved network performance.

How This Course is Different from Other Advanced IT Management Courses:

This course offers an integrated approach by combining IT Management, Network Management, and IT Operations with the latest DevOps Training methodologies. It covers topics such as Advanced DevOps, Cloud IT Management, Automation in IT Management, and Continuous Integration IT through practical, hands-on exercises. Unlike standard programs, this course focuses on building High Availability IT Systems, applying Risk Management IT, and ensuring IT Compliance Management across different organizational structures. Participants will learn how to manage Scalable IT Operations, lead Cloud Operations Management initiatives, and adopt Lean IT Management practices, making this course a holistic, actionable, and transformative experience.



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## فئات الدورات التدريبية



HR TRAINING &  
DEVELOPMENT

دورات إدارة و تطوير الموارد البشرية



دورات إدارة و تحليل البيانات ودورات علم  
البيانات



دورات إدارة الجودة وتطوير العمليات



الدورات التدريبية في مجال البيئة والاستدامة



دورات التسويق وإدارة علاقات العملاء وإدارة  
المبيعات



دورات التدريب القانوني والمشتريات  
والتعاقدات



دورات الاتصال الجماهيري و السياسات  
والعلاقات العامة



دورات الذهن السبراني ودورات تقنية  
المعلومات



دورات الصيانة ودورات المجالات الهندسية  
المختلفة



دورات الصحة والسلامة والذهن المهني



دورات السكرتارية و إدارة المكاتب



دورات الحوكمة وإدارة المخاطر والامتثال



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## فئات الدورات التدريبية



دورات معتمدة من قبل هيئات دولية



دورات في مجالات القيادة والإدارة



دورات المهارات الشخصية وتطوير الذات



دورات المحاسبة و التمويل و دورات الإدارة  
المالية



دورات مكتب إدارة المشاريع وإدارة المشاريع  
الرشيقة

## مدن التدريب



أوسلندا - هولندا



أكرا - غانا



أثينا - اليونان



أبوظبي - الإمارات العربية المتحدة



الدوحة - قطر



الدار البيضاء - المغرب



الجبيل - المملكة العربية السعودية



إسطنبول - تركيا



المنامة - مملكة البحرين



الكويت - الكويت



القاهرة - مصر



الرياض - المملكة العربية السعودية



بانكوك - تايلند



بالي - جمهورية إندونيسيا



باكو - أذربيجان



باريس - فرنسا

## مدن التدريب



بورنو - البرتغال



برلين - ألمانيا



برشلونة - إسبانيا



براغ - جمهورية التشيك



جاكرتا - جمهورية إندونيسيا



تورنتو - كندا



تيليسي - جورجيا



بوكيت - تايلاند



روما - إيطاليا



دبي - الإمارات العربية المتحدة



جوهانسبرغ - جنوب إفريقيا



جنيف - سويسرا



سيول - كوريا الجنوبية



سنغافورة - سنغافورة



سان دييغو - الولايات المتحدة الأمريكية



زنجان - تنزانيا

## مدن التدريب



طشقند - أوزبكستان



طرابزون - تركيا



شيكاغو - الولايات المتحدة  
الأمريكية



شرم الشيخ - مصر



فرانكفورت - ألمانيا



عن بعد - منصة زووم



عمان - المملكة الأردنية الهاشمية



طوكيو - اليابان



لانكاوي - ماليزيا



كيب تاون - جنوب إفريقيا



كوالالمبور - ماليزيا



فيينا - النمسا



مدريد - إسبانيا



ماربيا - إسبانيا



لندن - المملكة المتحدة



لشبونة - البرتغال

## مدن التدريب



ميونخ - ألمانيا



ميلان - إيطاليا



مونتره - سويسرا



مسقط - سلطنة عمان



نيويورك - الولايات المتحدة  
الأمريكية



نيس - فرنسا



نairobi - كينيا

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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