



AGILE LEADERS
Training Center

02 - 06 Nov 2026
أبوظبي

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Course Overview:

The ISO/IEC 17025 Foundation Certification Training course is designed to help participants understand the essential principles, structure, and practical application of a Laboratory Management System LMS based on ISO/IEC 17025. This ISO/IEC 17025 Foundation Training introduces the core requirements used by testing and calibration laboratories to demonstrate competence, impartiality, consistent operations, and reliable results. Based on the PECB ISO/IEC 17025 Foundation approach, the course helps learners understand LMS policy, procedures, performance measurements, management commitment, internal audit, management review, and continual improvement, which are key areas highlighted in the PECB Foundation material.

Through this ISO 17025 Foundation Course, participants gain awareness of laboratory accreditation expectations, documentation structures, control of records, technical records, quality procedures, and evidence-based laboratory practices. The IAEA documentation material supports the course by explaining how documents, procedures, records, quality manuals, SOPs, and master lists contribute to operating an effective quality management system.

This ISO/IEC 17025 Foundation Certification course is ideal for professionals seeking a practical introduction to ISO/IEC 17025 Requirements Training, Laboratory Management System Training, and Testing and Calibration Laboratory Training.

Target Audience:

- Laboratory managers and supervisors
- Quality managers and quality officers
- Testing and calibration laboratory personnel
- Laboratory technicians and analysts
- Compliance and accreditation coordinators
- Internal audit team members
- Technical managers and section heads
- New professionals pursuing laboratory management careers
- Professionals preparing for PECB ISO 17025 Foundation
- Employees involved in ISO/IEC 17025 Laboratory Management System activities

Targeted Organizational Departments:

- Quality Assurance and Quality Control departments •
- Testing and Calibration Laboratory units •
- Laboratory Operations departments •
- Accreditation and Compliance teams •
- Technical Services departments •
- Research and Development laboratories •
- Regulatory Affairs departments •
- Internal Audit and Risk Management teams •
- Documentation and Records Control units •
- Training and Competency Management departments •

Targeted Industries:

- Testing and calibration laboratories •
- Healthcare and medical laboratories •
- Pharmaceutical and biotechnology organizations •
- Food testing and safety laboratories •
- Environmental testing laboratories •
- Oil, gas, and petrochemical laboratories •
- Manufacturing and industrial testing facilities •
- Construction materials testing laboratories •
- Energy and utilities laboratories •
- Government and regulatory laboratories •
- Academic and research laboratories •
- Certification, inspection, and conformity assessment bodies •

Course Offerings:

By the end of this course, participants will be able to:

- Understand the purpose and scope of ISO/IEC 17025 Foundation and its relevance to laboratory competence. •
- Explain the main components of an ISO/IEC 17025 Laboratory Management System. •
- Identify the relationship between ISO/IEC 17025, accreditation, and regulatory expectations. •
- Recognize key LMS requirements, including policy, procedures, records, internal audits, and management review. •
- Understand the structure of quality manuals, SOPs, procedures, forms, and technical records. •
- Describe document control principles, including approval, review, revision status, distribution, and obsolete document control. •
- Explain the role of technical records, traceability, sampling records, equipment records, and validation records. •
- Prepare for the PECB Foundation Training Course by understanding the basic exam domains: fundamental LMS principles and Laboratory Management System requirements. •

Training Methodology:

The ISO/IEC 17025 Foundation Certification Training uses a practical, discussion-based methodology designed for professionals who need clear understanding rather than advanced implementation depth. The course combines instructor-led explanation, guided clause walkthroughs, laboratory examples, group discussions, short knowledge checks, and scenario-based exercises. Participants explore how ISO/IEC 17025 Requirements Training applies to real testing and calibration laboratory situations, including documentation, competence, impartiality, confidentiality, equipment control, technical records, and management system evidence.

Case studies are used to connect ISO 17025 Foundation Training concepts with workplace challenges such as uncontrolled documents, missing calibration records, unclear responsibilities, incomplete SOPs, and weak evidence during accreditation reviews. Group work allows participants to review sample procedures, identify document control gaps, and discuss how laboratory records support reliable results. Interactive sessions help learners understand the difference between documents and records, a distinction emphasized in the IAEA material, where documents guide actions and records prove process results.

The methodology supports both awareness and exam preparation by aligning practical LMS examples with the PECB ISO/IEC 17025 Foundation learning objectives and certification structure.

Course Toolbox:

- LMS terminology and concept reference guide •
- ISO/IEC 17025 clause awareness checklist •
- Laboratory Management System structure map •
- Document control checklist •
- Records control checklist •
- Quality policy and quality objectives examples •
- Procedure structure sample •
- SOP and work instruction examples •
- Master list of documents example •
- Internal audit awareness checklist •
- Management review discussion guide •
- Exam preparation notes for PECB Certified ISO/IEC 17025 Foundation •
- Practical examples inspired by testing and calibration laboratory documentation requirements •

: tools are not provided as physical or software tools; the course provides insights, examples, templates, and **Note** practical references relevant to ISO/IEC 17025 Foundation Certification Training.

Course Agenda:

Day 1: Introduction to ISO/IEC 17025 and Laboratory Management Systems

- and its role in testing and calibration laboratories ISO/IEC 17025 Foundation Overview of Topic 1: •
- ISO/IEC 17025 Laboratory Management System Purpose of an Topic 2: •
- Key terms: competence, impartiality, confidentiality, consistency, and reliable results Topic 3: •
- Relationship between ISO/IEC 17025, accreditation, and regulatory frameworks Topic 4: •
- Main LMS elements: policy, procedures, records, performance measurement, and improvement Topic 5: •
- PECB ISO/IEC 17025 Foundation learning path, exam scope, and certification expectations Topic 6: •
- Review of ISO 17025 Foundation concepts and their practical value for laboratories Reflection & Review: •

Day 2: Structure and Core Requirements of ISO/IEC 17025

- General, structural, resource, process, and management system requirements Topic 1: •
- Laboratory impartiality and confidentiality requirements Topic 2: •
- Organizational structure, responsibilities, and authority in laboratory operations Topic 3: •
- Resource requirements: personnel, facilities, equipment, traceability, and suppliers Topic 4: •
- Process requirements: requests, methods, sampling, handling, technical records, and reporting Topic 5: •
- Management system requirements: documentation, internal audit, management review, and Topic 6: •
- improvement
- Group discussion on how ISO/IEC 17025 Requirements Training supports Reflection & Review: •
- accreditation readiness

Day 3: Documentation, Procedures, and Document Control

- Difference between documents and records in Laboratory Management System Training Topic 1: •
- Quality policy, quality objectives, and management commitment Topic 2: •
- Quality manual, procedures, work instructions, SOPs, forms, and records Topic 3: •
- Document control: approval, review, revision status, access, distribution, and obsolete documents Topic 4: •
- Internal and external documents, including standards, regulations, manuals, and calibration Topic 5: •
- references
- Master list of documents and document ownership responsibilities Topic 6: •
- Review of documentation gaps that can affect ISO 17025 Foundation compliance Reflection & Review: •
- awareness

Day 4: Records, Technical Evidence, and Laboratory Control Activities

- Control of records: identification, storage, protection, backup, retrieval, retention, and disposal Topic 1: •
- Technical records: original observations, data, calculations, results, and amendments Topic 2: •
- Personnel competence records, training evidence, authorization, and monitoring Topic 3: •
- Equipment records, calibration status, intermediate checks, and traceability evidence Topic 4: •
- Records for sampling, method verification, validation, uncertainty, and validity of results Topic 5: •
- Nonconforming work, complaints, corrective action, risk assessment, and improvement records Topic 6: •
- Practical review of how records demonstrate fulfillment of ISO/IEC 17025 requirements Reflection & Review: •

Day 5: LMS Performance, Audit Awareness, Management Review, and Exam Preparation

- Internal audit awareness for ISO/IEC 17025 Foundation participants Topic 1: •
- Management review inputs, outputs, decisions, and improvement actions Topic 2: •
- Performance measurement and continual improvement in laboratory quality systems Topic 3: •
- Accreditation readiness: common foundation-level gaps and corrective actions Topic 4: •
- PECB Foundation exam domains: fundamental LMS principles and Laboratory Management Topic 5: •
- System requirements
- Consolidated review of ISO/IEC 17025 Foundation Certification concepts Topic 6: •
- Final recap, participant questions, and preparation guidance for the PECB Foundation Reflection & Review: •
- Training Course

FAQ:

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

No formal prerequisites are required for this ISO/IEC 17025 Foundation Course. The PECB Foundation material states "None" under prerequisites. However, basic familiarity with laboratory operations, testing, calibration, quality management, or compliance activities will help participants connect the course concepts to workplace practice.

How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session is generally structured to last around 4-5 hours, with breaks and interactive activities included. The total course duration spans five days, approximately 20-25 hours of instruction.

Is ISO/IEC 17025 Foundation the same as ISO/IEC 17025 Lead Implementer or Lead Assessor?

No. ISO/IEC 17025 Foundation Certification Training focuses on awareness, terminology, principles, LMS structure, and basic requirements. Lead Implementer training is deeper and focuses on implementation, project planning, and maintaining the LMS. Lead Assessor training focuses on assessment/audit planning, conducting assessments, reporting findings, and managing audit programs. The Foundation course is the best starting point for professionals new to ISO/IEC 17025 or preparing for the PECB Certified ISO/IEC 17025 Foundation credential.

How This Course is Different from Other ISO/IEC 17025 Foundation Certification Training Courses:

This ISO/IEC 17025 Foundation Certification Training stands out because it connects the PECB ISO/IEC 17025 Foundation structure with practical laboratory examples that professionals can immediately understand and apply. Instead of presenting ISO/IEC 17025 as a purely theoretical standard, the course explains how the ISO/IEC 17025 Laboratory Management System works inside real testing and calibration laboratories: how policies guide direction, how procedures control activities, how records prove compliance, and how management review supports improvement.

The course also gives strong attention to documentation and records, which are often confusing areas for Foundation-level participants. The IAEA documentation material highlights the importance of document control, technical records, quality manuals, SOPs, forms, master lists, and retention practices, and these concepts are translated into practical learning activities throughout the agenda.

Unlike generic ISO 17025 Training Course content, this program is structured for corporate learning: concise explanations, workplace scenarios, accreditation-focused discussions, guided reviews, and exam-aware reinforcement. It supports both awareness and preparation for ISO/IEC 17025 Foundation Certification, making it suitable for quality teams, laboratory staff, technical personnel, and professionals pursuing a career in laboratory management.

فئات الدورات التدريبية

الدورات التدريبية في مجال البيئة والاستدامة	دورات إدارة الجودة وتطوير العمليات
دورات إدارة و تحليل البيانات ودورات علم البيانات	دورات إدارة و تطوير الموارد البشرية
دورات الذهن السيرياني ودورات تقنية المعلومات	دورات الاتصال الجماهيري و السياسات والعلاقات العامة
دورات التدريب القانوني والهشتريات والتعاقدات	دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات
دورات الحوكمة وإدارة المخاطر والامتثال	دورات السكرتارية و إدارة المكاتب
دورات الصحة والسلامة والذهن المهني	دورات الصيانة ودورات المجالات الهندسية المتنوعة
دورات المحاسبة و التهويل و دورات الإدارة المالية	دورات المهارات الشخصية وتطوير الذات
دورات في مجالات القيادة والإدارة	دورات معتمدة من قبل هيئات دولية
دورات مكتب إدارة المشاريع وإدارة المشاريع الرشيقية	



معدن التدريب

أكرا غانا	أثينا اليونان	أبوظبي الإمارات العربية المتحدة
الجبيل المملكة العربية السعودية	استنبول تركيا	أهستردام هولندا
الرياض المملكة العربية السعودية	الدوحة قطر	الدار البيضاء المغرب
المنامة مملكة البحرين	الكويت الكويت	القاهرة مصر
بانكوك تايلند	باكو أذربيجان	باريس فرنسا
برلين ألمانيا	برشلونة إسبانيا	براغ جمهورية التشيك
تيليسي جورجيا	بوكيت تايلاند	بورتو البرتغال
جنيف سويسرا	جاكارتا جمهورية إندونيسيا	تورنتو كندا
روما إيطاليا	حلي الإمارات العربية المتحدة	جوهانسبرغ جنوب أفريقيا
سنغافورة سنغافورة	سان دييغو الولايات المتحدة الأمريكية	زنجان تنزانيا
شيكاغو الولايات المتحدة الأمريكية	شرم الشيخ مصر	سيول كوريا الجنوبية
طوكيو اليابان	طشقند أوزبكستان	طرابزون تركيا
فرانكفورت ألمانيا	عن بعد منصة زووم	عمان المملكة الأردنية الهاشمية

مدن التدريب

كيب تاون جنوب افريقيا	كوالالمبور ماليزيا	فيينا النمسا
لندن المملكة المتحدة	لشبونة البرتغال	لانكاوي ماليزيا
مسقط سلطنة عمان	هدريد اسبانيا	ماربيا اسبانيا
ميونخ ألمانيا	ميلان إيطاليا	مونترو سويسرا
	نيويورك الولايات المتحدة الأمريكية	نيروبي كينيا