



# دورة حل مشكلات مديري المشاريع: أساليب و تقنيات مبتكرة و رشيقة



**AGILE LEADERS**  
Training Center

28 Sep - 02 Oct 2026  
كوالالمبور



## دورة حل مشكلات مديري المشاريع: أساليب و تقنيات مبتكرة و رشيدة

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### Agile Thinking and Problem Solving Course Overview:

Welcome to the 'PROBLEM SOLVING' course, a comprehensive project manager training course aimed at honing your cognitive problem-solving skills. This unique offering aims to cultivate an agile mindset in project management.

It is not just a problem-solving course but a comprehensive training for project managers that focuses on the principles of agile project management. The course bridges the gap between problem-solving theory and its practical application in the workplace, giving you a chance to experience the realities of real-world challenges. Our certified project manager CPM course is designed to provide you with essential tools for successful project execution, from the initiation to the closing phase.

### Target Audience:

- Aspiring Project Managers
- Project Coordinators
- Team Leaders
- Professionals aiming to acquire the Certified Project Manager CPM designation
- Professionals seeking to enrich their Agile Project Manager training.

### Targeted Organizational Departments:

- Project Management Office PMO
- Research & Development Department
- Operations Department
- IT Department

## Targeted Industries:

- IT Industry •
- Construction Industry •
- Manufacturing Industry •
- Financial Services •
- Healthcare Industry •
- Software Development Companies •
- Tech Startups •

## Course Offerings:

Upon completion of 'PROBLEM SOLVING,' participants will:

- Have received comprehensive problem-solving training. •
- Acquire skills for defining problems, generating alternatives, choosing the best solution, and implementing it effectively. •
- Understand and implement Agile project management principles for managing project risk and improving team collaboration. •

## Course Toolbox:

The following resources and tools will be provided:

- A workbook with exercises and templates
- An online resource portal with reading materials and case studies
- Problem-solving tools
- Agile project management software for practical training
- A checklist for monitoring progress
- Tool 1a: Affinity Diagram
- Tool 1b: Stakeholder Analysis Matrix
- Tool 1c: Problem Framing Tool
- Tool 2a: Data Collection Matrix
- Tool 2b: Field Survey
- Tool 3a: Root Cause Analysis
- Tool 3b: Focus Group Discussions
- Tool 4a: Brainstorming
- Special Tools: Dialogue and Negotiation, Mediation, Negotiation, and Shuttle Diplomacy
- Tool 4b: Weighted Average Analysis
- Tool 5a: Action Plan
- Tool 5b: Establishing Team and Roles & Responsibilities RACI Matrix
- Tool 5c: Gantt Chart
- Tool 5d: Communication Plan
- Tool 6a: Most Significant Change Technique
- Tool 6b: Problem Reporting

## Course Agenda:

### Day 1: Foundations of Problem-Solving & Agile Thinking

- Introduction to Problem-Solving and Decision-Making Topic 1:
- The Agile Mindset in Problem-Solving Topic 2:
- The RESOLVE Framework for Structured Problem-Solving Topic 3:
- Critical Thinking and Cognitive Flexibility in Problem-Solving Topic 4:
- Identifying and Overcoming Cognitive Biases Topic 5:
- Agile Problem-Solving vs. Traditional Approaches Topic 6:
- Applying Agile Thinking to Real-World Problems Reflection & Review:



## Day 2: Problem Identification and Data Collection

- Defining Problems Clearly: The Art of Framing Topic 1: •
- Stakeholder Analysis and Engagement in Agile Projects Topic 2: •
- Data Collection Techniques for Informed Decision-Making Topic 3: •
- Validating Problems Using Agile Methodologies Topic 4: •
- Risk Assessment and Prioritization in Problem-Solving Topic 5: •
- Problem-Solving Tools: Affinity Diagrams, Root Cause Analysis Topic 6: •
- Hands-on Exercise on Data Collection and Analysis Reflection & Review: •

## Day 3: Option Analysis and Decision-Making

- Observing and Analyzing Available Solutions Topic 1: •
- Generating Innovative Solutions with Agile Brainstorming Topic 2: •
- Feasibility Analysis: Cost-Benefit and Weighted Average Analysis Topic 3: •
- Decision-Making in Agile Teams: Collaborative Problem-Solving Topic 4: •
- Agile Prioritization Techniques: MoSCoW, Kano Model Topic 5: •
- Testing and Validating Potential Solutions Topic 6: •
- Applying Decision-Making Techniques to Case Studies Reflection & Review: •

## Day 4: Implementation Planning and Execution

- Developing an Action Plan for Problem Resolution Topic 1: •
- Agile Communication Strategies for Team Alignment Topic 2: •
- Conflict Resolution and Stakeholder Negotiation Techniques Topic 3: •
- Utilizing Agile Tools: RACI Matrix, Gantt Charts, Sprint Planning Topic 4: •
- Change Management: Overcoming Resistance to Solutions Topic 5: •
- Implementing Solutions with Agile Project Execution Topic 6: •
- Group Activity on Agile Execution Strategies Reflection & Review: •

## Day 5: Evaluation, Continuous Improvement & Final Project

- Measuring the Success of Implemented Solutions Topic 1: •
- Agile Retrospective: Lessons Learned from Problem-Solving Topic 2: •
- Monitoring Progress with KPIs and Agile Metrics Topic 3: •
- Continuous Improvement Strategies for Problem-Solving Topic 4: •
- Final Case Study: Solving a Real-World Problem in Teams Topic 5: •
- Certification & Action Plan for Real-World Application Topic 6: •
- Course Wrap-Up, Q&A, and Certificate Distribution Reflection & Review: •

## How This Course is Different from Other Problem-Solving Courses:

Our 'PROBLEM-SOLVING' course transcends beyond ordinary problem-solving training, integrating comprehensive project manager training course components. It's an all-in-one package for professionals seeking certified project manager CPM course credentials. Uniquely designed with Agile project manager training in mind, this course will equip participants with the necessary skills for swift decision making, problem-solving, and project execution.



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## فئات الدورات التدريبية



HR TRAINING & DEVELOPMENT

دورات إدارة و تطوير الموارد البشرية



دورات إدارة و تحليل البيانات ودورات علم البيانات



دورات إدارة الجودة وتطوير العمليات



الدورات التدريبية في مجال البيئة والاستدامة



دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات



دورات التدريب القانوني والمشتريات والتعاقدات



دورات الاتصال الجماهيري و السياسات والعلاقات العامة



دورات النظم السيبراني ودورات تقنية المعلومات



دورات الصيانة ودورات المجالات الهندسية المتنوعة



دورات الصحة والسلامة والأمن المهني



دورات السكرتارية و إدارة المكاتب



دورات الحوكمة وإدارة المخاطر والامتثال



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## فئات الدورات التدريبية



دورات معتمدة بشهادة CPD



دورات في مجالات القيادة والإدارة



دورات المهارات الشخصية وتطوير الذات



دورات المحاسبة و التمويل و دورات الإدارة  
الهائية



دورات مكتب إدارة المشاريع وإدارة المشاريع  
الرشيقية



دورات معتمدة من قبل هيئات دولية

## مدن التدريب



اسطنبول - تركيا



أمستردام - هولندا



أنقرة - تركيا



أثينا - اليونان



الرياض - المملكة العربية السعودية



الدوحة - قطر



الدار البيضاء - المغرب



الجبيل - المملكة العربية السعودية



باريس - فرنسا



المنامة - مملكة البحرين



الكويت - الكويت



القاهرة - مصر



براغ - جمهورية التشيك



بانكوك - تايلاند



بالي - جمهورية إندونيسيا



باكو - أذربيجان

## مدن التدريب



جاكرتا - جمهورية اندونيسيا



تيليسي - جورجيا



بوكيت - تايلاند



برشلونة - اسبانيا



روما - ايطاليا



دبي - الامارات العربية المتحدة



جوهانسبرغ - جنوب افريقيا



جنيف - سويسرا



شهر الشيخ - مصر



سيول - كوريا الجنوبية



سان دييغو - الولايات المتحدة  
الامريكية



زنبار - تنزانيا



طوكيو - اليابان



طشقند - اوزبكستان



طرابزون - تركيا



شيكاغو - الولايات المتحدة  
الامريكية

## مدن التدريب



كوالالمبور - ماليزيا



فيينا - النمسا



عن بعد - منصة زووم



عمان - المملكة الأردنية الهاشمية



ماربيا - اسبانيا



لندن - المملكة المتحدة



لانكاوي - ماليزيا



كيب تاون - جنوب إفريقيا



ميلان - إيطاليا



مونترنو - سويسرا



مسقط - سلطنة عمان



مدريد - إسبانيا



نيس - فرنسا



نيروبي - كينيا



ميونخ - ألمانيا

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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