



# Governance and Organizational Excellence: Mastery Certificate Program



**AGILE LEADERS**  
Training Center

12 - 16 Jan 2027

میلان



# Governance and Organizational Excellence: Mastery Certificate Program

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## Course Overview

The Governance & Organizational Excellence Mastery Training Course is a comprehensive program designed to strengthen organizational capability, elevate governance performance, and transform leadership effectiveness. The course blends modern governance principles with Organizational Excellence Frameworks to help participants build resilient, high-performing institutions. It emphasizes the alignment between corporate governance structures, leadership accountability, organizational culture, and performance systems.

Through the integration of Corporate Governance Training, Organizational Excellence Course methodologies, and Strategic Governance and Performance practices, participants gain practical tools for improving systems, processes, and decision-making. The course highlights the importance of stakeholder value, institutional agility, and sustainable governance, enabling leaders to adopt Governance Best Practices that reinforce transparency, accountability, and ethical operations.

Participants will explore Organizational Improvement Systems, Institutional Excellence Development, EFQM Excellence Model Training concepts, Government Excellence Training strategies, and ISO 37000 Governance Course principles. By understanding the full ecosystem of governance and excellence, participants learn how to embed long-term excellence, strengthen leadership capability, and create high-performance environments across both private and public sector organizations. The course delivers actionable frameworks, strategic insights, and leadership competencies that allow professionals to shape future-ready organizations built on a foundation of excellence and sound governance.

## Target Audience

- Board Members and Governance Committee Leaders
- Executive Directors, CEOs, and Senior Executives
- Directors of Strategy, Planning, and Performance
- Organizational Excellence and Quality Specialists
- Public Sector Leaders and Government Program Managers
- Compliance, Risk, Audit, and Internal Control Professionals
- HR, Talent Management, and Leadership Development Managers
- Change, Transformation, and Innovation Leaders

## Targeted Organizational Departments

- Governance, Risk, and Compliance Departments
- Corporate Strategy and Organizational Development Units
- Excellence, Quality, and Performance Management Departments
- Human Capital and Leadership Development Offices
- Operational Management and Corporate Services
- Public Sector Excellence and Government Excellence Training Units
- Departments applying Organizational Excellence Frameworks

## Targeted Industries

- Government & Public Administration
- Banking, Finance & Insurance
- Oil & Gas, Energy & Utilities
- Healthcare, Education & Social Services
- Transportation, Aviation & Logistics
- Technology, Telecommunications & Digital Industries
- Manufacturing & Industrial Sectors
- Professional Services, Consulting & Corporate Enterprises
- NGOs and International Development Organizations

## Course Offerings

By the end of this course, participants will be able to:

- Apply Corporate Governance Training principles to strengthen decision-making.
- Utilize Organizational Excellence Frameworks to enhance performance maturity.
- Lead Institutional Excellence Development initiatives and high-performance cultures.
- Implement Governance Best Practices aligned with stakeholder expectations.
- Apply ISO 37000 Governance Course concepts to improve accountability and transparency.
- Design Organizational Improvement Systems that support continuous improvement.
- Conduct EFQM Excellence Model Training assessments and maturity evaluations.
- Lead Government Excellence Training and public sector transformation initiatives.
- Strengthen Leadership and Governance Skills required for organizational resilience.
- Integrate strategic planning, performance measurement, and governance alignment.

## Training Methodology

This course adopts an interactive, experiential, and highly engaging training approach designed to maximize learning and application. Participants engage in case-based learning, collaborative problem-solving, and scenario driven simulations that reflect real-world challenges in governance and organizational excellence.

The methodology incorporates structured Corporate Governance Workshop exercises, group discussions, and interactive presentations that encourage participants to apply concepts directly to their own institutional contexts.

Participants work with Organizational Excellence Frameworks, explore Governance and Compliance Training models, and analyze leadership behaviors that support institutional excellence.

Practical exercises emphasize critical thinking, strategic planning, stakeholder analysis, and the application of Organizational Improvement Systems. Benchmarking activities support the comparison of excellence models, while team-based sessions encourage reflection on Organizational Excellence Course concepts, EFQM Excellence Model Training structure, and Government Excellence Training practices.

Daily reflections and guided review sessions reinforce learning and ensure participants internalize Strategic Governance and Performance principles. This blended methodology empowers participants with the insights, strategies, and decision-making techniques needed to drive excellence within their organizations.

## Course Toolbox

Note: Tools are not provided physically; only insights and examples are offered.

- Governance and performance assessment insights
- Organizational Excellence Frameworks examples
- Samples of strategic governance models
- Indicators and KPI alignment methods
- Organizational Improvement Systems illustrations
- Governance Best Practices checklists
- Stakeholder engagement mapping examples
- Leadership competency models
- Public sector excellence application insights
- Templates for maturity assessment conceptual only

## Course Agenda

### Day 1: Foundations of Governance & Excellence

- Introduction to Governance and Organizational Excellence Frameworks Topic 1:
- Corporate Governance Training Fundamentals Topic 2:
- Principles of Organizational Excellence and High-Performance Cultures Topic 3:
- Purpose, Vision, Mission, and Strategic Alignment Topic 4:
- Governance Best Practices and stakeholder value alignment Topic 5:
- Institutional Excellence Development Fundamentals Topic 6:
- Core foundations of governance and excellence Reflection & Review:

## Day 2: Leadership, Governance Systems & Compliance

- Leadership and Governance Skills for excellence-driven organizations Topic 1: •
- Governance and Compliance Training systems Topic 2: •
- Ethics, accountability, and responsible governance Topic 3: •
- Board roles, oversight, and performance expectations Topic 4: •
- Organizational Improvement Systems Topic 5: •
- Building excellence-focused organizational cultures Topic 6: •
- Governance maturity and leadership alignment Reflection & Review: •

## Day 3: Excellence Models, Performance & Benchmarking

- EFQM Excellence Model Training Topic 1: •
- Baldrige and other global Organizational Excellence Frameworks Topic 2: •
- Performance management and KPI systems Topic 3: •
- Benchmarking and best-practice adoption Topic 4: •
- Government Excellence Training Systems Topic 5: •
- Process excellence and continuous improvement Topic 6: •
- Excellence, maturity, and performance integration Reflection & Review: •

## Day 4: Strategy Execution, Change & Transformation

- Strategic Governance and Performance execution Topic 1: •
- Organizational agility and transformational leadership Topic 2: •
- Stakeholder engagement and value creation Topic 3: •
- Institutional Excellence Development for long-term capability Topic 4: •
- Governance in digital transformation and innovation Topic 5: •
- Learning cultures and continuous improvement loops Topic 6: •
- Strategy-to-execution reinforcement Reflection & Review: •

## Day 5: Governance Integration, Sustainability & Future Excellence

- Integrating Governance Best Practices into organizational systems Topic 1: •
- ESG governance, sustainability, and ethical leadership Topic 2: •
- Corporate Governance Workshop for advanced application Topic 3: •
- Future-focused Organizational Excellence systems Topic 4: •
- Talent pipelines, leadership development & organizational resilience Topic 5: •
- Excellence maturity roadmap and institutional readiness Topic 6: •
- Action planning and long-term excellence integration Reflection & Review: •

1. What specific qualifications or prerequisites are needed for participants before enrolling in the course?

No formal prerequisites are required. The course is suitable for professionals involved in governance, performance, strategy, quality, or excellence, as well as individuals seeking to strengthen their leadership and organizational development capabilities.

2. How long is each day's session, and is there a total number of hours for the course?

Each day consists of approximately 4½ hours of instruction, exercises, and group work. The complete course is 20½ hours, totaling around five days.

3. How do Organizational Excellence Frameworks and governance systems work together?

These systems complement each other by aligning leadership, culture, strategy, processes, and performance. Governance ensures accountability and direction, while excellence frameworks drive continuous improvement, stakeholder value, and operational maturity.

## How This Course Is Different From Other Governance Courses

This course is distinctive because it blends governance, Organizational Excellence, and leadership into one integrated learning experience. Unlike typical governance programs that focus solely on compliance, this course provides a holistic approach that encompasses Organizational Excellence Frameworks, Corporate Governance Training practices, and high-performance leadership behaviors. Participants explore multiple excellence models, performance systems, and governance mechanisms that allow them to understand both organizational direction and execution.

The course applies practical Organizational Improvement Systems, excellence diagnostics, and Institutional Excellence Development strategies that enable real-world application across industries. It goes beyond theoretical learning by incorporating Corporate Governance Workshop activities, strategic decision-making simulations, and benchmarking exercises that reflect real organizational challenges faced by both public and private sector institutions.

-Participants finish the program with tools, insights, and leadership capabilities that empower them to create future ready institutions, strengthen resilience, and embed Governance Best Practices. The course uniquely integrates EFQM Excellence Model Training, Strategic Governance and Performance methodologies, and Leadership and Governance Skills to produce measurable improvement and long-term excellence.



## فئات الدورات التدريبية



HR TRAINING & DEVELOPMENT

دورات إدارة و تطوير الموارد البشرية



دورات إدارة و تحليل البيانات ودورات علم البيانات



دورات إدارة الجودة وتطوير العمليات



الدورات التدريبية في مجال البيئة والاستدامة



دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات



دورات التدريب القانوني والمشتريات والتعاقدات



دورات الاتصال الجماهيري و السياسات والعلاقات العامة



دورات النظم السيبراني ودورات تقنية المعلومات



دورات الصيانة ودورات المجالات الهندسية المتنوعة



دورات الصحة والسلامة والأمن المهني



دورات السكرتارية و إدارة المكاتب



دورات الحوكمة وإدارة المخاطر والامتثال



## فئات الدورات التدريبية



دورات معتمدة بشهادة CPD



دورات في مجالات القيادة والإدارة



دورات المهارات الشخصية وتطوير الذات



دورات المحاسبة و التمويل و دورات الإدارة  
الهائية



دورات مكتب إدارة المشاريع وإدارة المشاريع  
الرشيقية



دورات معتمدة من قبل هيئات دولية

## مدن التدريب



اسطنبول - تركيا



أمستردام - هولندا



أنقرة - تركيا



أثينا - اليونان



الرياض - المملكة العربية السعودية



الدوحة - قطر



الدار البيضاء - المغرب



الجبيل - المملكة العربية السعودية



باريس - فرنسا



المنامة - مملكة البحرين



الكويت - الكويت



القاهرة - مصر



براغ - جمهورية التشيك



بانكوك - تايلاند



بالي - جمهورية إندونيسيا



باكو - أذربيجان

## مدن التدريب



جاكرتا - جمهورية اندونيسيا



تيليسي - جورجيا



بوكيت - تايلاند



برشلونة - اسبانيا



روما - ايطاليا



دبي - الامارات العربية المتحدة



جوهانسبرغ - جنوب افريقيا



جنيف - سويسرا



شرم الشيخ - مصر



سيول - كوريا الجنوبية



سان دييغو - الولايات المتحدة  
الامريكية



زنجار - تنزانيا



طوكيو - اليابان



طشقند - اوزبكستان



طرابزون - تركيا



شيكاغو - الولايات المتحدة  
الامريكية

## مدن التدريب



كوالالمبور - ماليزيا



فيينا - النمسا



عن بعد - منصة زووم



عمان - المملكة الأردنية الهاشمية



ماربيا - اسبانيا



لندن - المملكة المتحدة



لانكاوي - ماليزيا



كيب تاون - جنوب إفريقيا



ميلان - إيطاليا



مونترنو - سويسرا



مسقط - سلطنة عمان



مدريد - إسبانيا



نيس - فرنسا



نيروبي - كينيا



ميونخ - ألمانيا

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



**AGILE LEADERS**  
Training Center

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