



# دورة إدارة الخدمات اللوجستية وسلاسل التوريد في قطاع الرعاية الصحية



**AGILE LEADERS**  
Training Center

24 - 28 May 2027  
عمان

## دورة إدارة الخدمات اللوجستية وسلاسل التوريد في قطاع الرعاية الصحية

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### Course Overview:

In a world where health supply chain management is critical, this course in supply chain management equips you with the knowledge to effectively manage pharmaceutical supply chains. The 'Standard operating procedures for supply chain management of health' is an intensive supply chain management course that bridges the gap between theory and practice. We focus on the vital aspects of supply chain planning, risk management, and optimization. This course is part of our innovative supply chain training program, designed for individuals aiming to excel in the field of logistics and supply chain management. The training offers a blend of theoretical and practical exposure to aid participants in mastering supply chain operations, especially in the healthcare sector.

### Target Audience:

- Supply Chain Analysts
- Logistics Coordinators
- Supply Chain Managers
- Procurement Specialists
- Warehouse Operation Managers
- Health Product Managers

These positions will benefit significantly from this logistics and supply chain course as it addresses their specific needs and offers expert training for supply chain management.

### Targeted Organizational Departments:

- Supply Chain Management
- Logistics
- Procurement
- Warehouse Operations
- Inventory Management
- Pharmaceutical and Health Product departments

These departments would gain greatly from this course for logistics and supply chain due to its particular focus on pharmaceutical supply chain management.

## Targeted Industries:

- Pharmaceuticals
- Healthcare Providers
- Medical Supplies Manufacturers
- Health Technology Firms
- Hospital Management
- Health Logistics Companies

These industries can immensely benefit from this supply chain management training considering current trends, specific challenges or regulatory requirements, especially in handling health products.

## Course Offerings:

Upon completion of this supply chain training course, participants will be able to:

- Understand and apply standard operating procedures in supply chain management
  - Streamline logistics and optimize supply chain operations
  - Implement risk management strategies in the supply chain
- Plan and execute efficient pharmaceutical supply chain strategies
- Use innovative technologies for supply chain optimization

## Training Methodology:

Our supply chain training program employs a comprehensive mix of learning methodologies. It includes real-life case studies from the pharmaceutical industry, group work to encourage collaborative problem-solving, and interactive sessions for knowledge exchange. Periodic feedback sessions ensure participants are on the right track. The training supply chain management tactics offered in this course cater to diverse learning styles, making it an engaging and effective learning experience.



## Course Toolbox:

Participants of this course will be provided with:

- Comprehensive workbooks
- Reading materials on latest trends in health supply chain
- Online resources for further learning
- Checklists and templates for standard operating procedures

These resources make this supply chain training course a comprehensive guide to mastering health supply chain management.

## Course Agenda:

### Day 1: Introduction to Health Supply Chain Management and Joint Application Package

- Understanding the importance of supply chain in healthcare
  - Exploring components of health supply chain
  - Role of standard operating procedures in supply chain
  - Introduction to Joint Application Package
- Purpose and scope of this standard operating procedure
- Key considerations in Joint Application Package
- Application process for pharmaceuticals like azithromycin
- Reflection & Review: Reviewing key points and understanding participant expectations

### Day 2: Shipping, Customs, and Transport in Health Supply Chain

- In-depth exploration of logistics in health supply chain
  - Shipping notification and green light
  - Purpose and scope of this standard operating procedure
  - Key considerations in shipping notification and green light
  - Customs clearance and delivery
  - Purpose and scope of this standard operating procedure
  - Supplementary information regarding customs clearance
  - Transport in Health Supply Chain
  - Purpose and scope of transport SOPs
  - Key considerations in transport
- Reflection & Review: Interactive discussion and feedback session



### Day 3: Inventory Management, Storage, and First Expiry, First Out FEFO

- Understanding the pharmaceutical supply chain
- Legal and regulatory considerations in pharmaceutical supply chain
- Inventory management in Health Supply Chain
  - Purpose and scope of this standard operating procedure
  - Key considerations in inventory management
- Storage in Health Supply Chain
  - Purpose and scope of storage SOPs
  - Key considerations in storage
- Introduction to First Expiry, First Out FEFO
  - Purpose and scope of this standard operating procedure
  - Key considerations in FEFO
- Reflection & Review: Recap of the day's learning and group discussion

### Day 4: Reverse Logistics, Removal of Expired Medicines, and Waste Management

- Understanding supply chain optimization
- Reverse logistics in Health Supply Chain
  - Purpose and scope of this standard operating procedure
  - Key considerations in reverse logistics
- Removing expired and unserviceable medicines
  - Purpose and scope of this standard operating procedure
  - Key considerations in removing expired medicines
- Waste management in Health Supply Chain
  - Purpose and scope of waste management SOPs
  - Key considerations in waste management
- Reflection & Review: Interactive feedback session and discussion

### Day 5: Forecasting, Quantification, and Emerging Trends in Health Supply Chain

- Emerging trends in health supply chain management
- The future of supply chain in healthcare - A vision
- Forecasting and quantification in Health Supply Chain
  - Purpose and scope of this standard operating procedure
  - Key considerations in forecasting and quantification
- Applying learning to real-world scenarios - Group presentations
- Reflection & Review: Course wrap-up and final feedback session

## How This Course is Different from Other Supply Chain Management Courses:

Unlike other similar courses, our training supply chain management course delves deep into the practical aspects of managing supply chains in the health sector. It not just caters to professionals looking to deepen their knowledge but also to those aiming to begin their journey in supply chain management. The detailed coverage of pharmaceutical supply chain management, the blend of various teaching methodologies, and the focus on digital tools for supply chain optimization makes this course in supply chain management stand out from the rest.



## فئات الدورات التدريبية



HR TRAINING & DEVELOPMENT

دورات إدارة و تطوير الموارد البشرية



دورات إدارة و تحليل البيانات ودورات علم البيانات



دورات إدارة الجودة وتطوير العمليات



الدورات التدريبية في مجال البيئة والاستدامة



دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات



دورات التدريب القانوني والمشتريات والتعاقدات



دورات الاتصال الجماهيري و السياسات والعلاقات العامة



دورات النظم السبراني ودورات تقنية المعلومات



دورات الصيانة ودورات المجالات الهندسية المتنوعة



دورات الصحة والسلامة والأمن المهني



دورات السكرتارية و إدارة المكاتب



دورات الحوكمة وإدارة المخاطر والامتثال



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## فئات الدورات التدريبية



دورات معتمدة من قبل هيئات دولية



دورات في مجالات القيادة والإدارة



دورات المهارات الشخصية وتطوير الذات



دورات المحاسبة و التمويل و دورات الإدارة  
المالية



دورات مكتب إدارة المشاريع وإدارة المشاريع  
الرشيقية

## مدن التدريب



أمستردام - هولندا



أكرا - غانا



أثينا - اليونان



أبوظبي - الإمارات العربية المتحدة



الدوحة - قطر



الدار البيضاء - المغرب



الجبيل - المملكة العربية السعودية



استنبول - تركيا



المنامة - مملكة البحرين



الكويت - الكويت



القاهرة - مصر



الرياض - المملكة العربية السعودية



بانكوك - تايلند



بالي - جمهورية إندونيسيا



بأكو - أذربيجان



باريس - فرنسا

## مدن التدريب



تبليسي - جورجيا



بوكيت - تايلاند



برشلونة - إسبانيا



براغ - جمهورية التشيك



دبي - الإمارات العربية المتحدة



جوهانسبرغ - جنوب إفريقيا



جنيف - سويسرا



جاكرتا - جمهورية إندونيسيا



سيول - كوريا الجنوبية



سان دييغو - الولايات المتحدة الأمريكية



زنجر - تنزانيا



روما - إيطاليا



طشقند - أوزبكستان



طرابزون - تركيا



شيكاغو - الولايات المتحدة الأمريكية



شرم الشيخ - مصر

## مدن التدريب



فيينا - النمسا



عن بعد - منصة زووم



عمان - المملكة الأردنية الهاشمية



طوكيو - اليابان



لندن - المملكة المتحدة



لانكاوي - ماليزيا



كاب تاون - جنوب إفريقيا



كوالالمبور - ماليزيا



مونترنو - سويسرا



مسقط - سلطنة عمان



مدريد - إسبانيا



ماربيا - إسبانيا



نيس - فرنسا



نairobi - كينيا



ميونخ - ألمانيا



ميلان - إيطاليا

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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