



# ISO/IEC 38500 IT Governance Foundation: Exam Prep Training Course

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## Course Overview:

The ISO/IEC 38500 IT Governance Certification: Master IT Leadership & Strategy Training Course is designed to equip professionals with comprehensive expertise to successfully evaluate, direct, and monitor an organization's IT governance model based on ISO/IEC 38500. Participants will delve into normative frameworks for IT governance, understand critical best practices, and explore the Evaluate-Direct-Monitor model to effectively manage IT resources, risks, and strategies. Unique to this course is the integration of real-world scenarios and case studies from industry-leading companies, enabling practical application of IT governance principles and enhancing leadership skills in strategic IT management. Attendees will also benefit from insights into aligning corporate and IT governance through frameworks such as COBIT 5 and CGEIT. Upon completion, participants can sit for the certification exam to earn the prestigious PECB Certified ISO/IEC 38500 Lead IT Corporate Governance Manager credential, demonstrating their capability to effectively manage IT governance within their organizations.

## Target Audience:

- IT Governance Managers
- CIOs and CTOs
- Senior IT Consultants
- IT Risk Managers
- Corporate Governance Advisors
- IT Auditors

## Targeted Organizational Departments:

- IT and Technology Management
- Corporate Governance and Compliance
- Risk Management and Audit
- Information Security

## Targeted Industries:

- Financial Services
- Healthcare
- Information Technology
- Telecommunications
- Government Agencies
- Energy and Utilities

## Course Offerings:

By the end of this course, participants will be able to:

- Understand and apply ISO/IEC 38500 principles effectively
- Implement Evaluate-Direct-Monitor frameworks to govern IT operations
- Align corporate governance with IT governance frameworks
  - Develop strategic IT governance policies
- Effectively evaluate IT risks and compliance standards
- Guide organizations through ISO 38500 certification processes

## Training Methodology:

This course utilizes an interactive blend of theory, case studies, and practical exercises, fostering an engaging learning environment. Each session includes insightful lectures supported by real-life examples from leading organizations. Participants actively engage in group discussions, role-playing, and practical case studies designed to apply IT governance principles and the Evaluate-Direct-Monitor model effectively. Additionally, interactive feedback sessions and practice tests mirror the PECB certification exam, ensuring participants thoroughly grasp the concepts and methodologies required for successful IT governance management. Participants receive ongoing instructor guidance, which encourages active learning, critical thinking, and the development of applicable governance strategies relevant to their organizational context.

## Course Toolbox:

- Comprehensive Course Workbook
- ISO/IEC 38500 Standards PDF
- Case Studies Document
- Practice Exam Questions
- Strategic Governance Checklists and Templates
- Recommended Reading List
- Access to Online Resource Portal

## Course Agenda:

### Day 1: Fundamentals of IT Governance

- Overview of ISO/IEC 38500 Standard Topic 1:
- Principles of Effective IT Governance Topic 2:
- Normative Frameworks Topic 3:
- Evaluate-Direct-Monitor Model Topic 4:
- Relationship between IT Governance and IT Management Topic 5:
- Introduction to Governance Best Practices Topic 6:
- Discussions and Key Takeaways Reflection & Review:

## Day 2: Stakeholder Engagement and IT Alignment

- Stakeholder Identification and Engagement Topic 1: •
- Clarifying Sponsorship and Responsibilities Topic 2: •
- Strategic Alignment of IT and Business Topic 3: •
- IT Governance and COBIT 5 Framework Topic 4: •
- Introduction to CGEIT Principles Topic 5: •
- Practical Stakeholder Management Exercises Topic 6: •
- Practical Exercises and Interactive Feedback Reflection & Review: •

## Day 3: IT Risk Management and Compliance

- Evaluating IT Risks Topic 1: •
- Compliance Management Topic 2: •
- IT Governance Auditing Techniques Topic 3: •
- Risk Mitigation Strategies Topic 4: •
- Best Practices in IT Governance Compliance Topic 5: •
- Compliance Case Study Workshop Topic 6: •
- Case Study Analysis and Discussion Reflection & Review: •

## Day 4: Directing and Monitoring IT Governance

- Developing IT Governance Policies Topic 1: •
- Performance Monitoring Techniques Topic 2: •
- Governance Reporting Structures Topic 3: •
- Continuous Improvement of IT Governance Topic 4: •
- Managing Governance Change Topic 5: •
- Interactive Policy Development Workshop Topic 6: •
- Role-playing Exercises and Group Feedback Reflection & Review: •

## Day 5: Certification Preparation and Exam Strategies

- Exam Overview and Strategies Topic 1: •
- Mock Exam and Practice Questions Topic 2: •
- Review Key Concepts and Frameworks Topic 3: •
- Clarifying Doubts and Difficult Topics Topic 4: •
- Exam Readiness Assessment Topic 5: •
- Final Exam Strategy Session Topic 6: •
- Comprehensive Course Recap and Final Q&A Reflection & Review: •

FAQ:

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

Participants should have a fundamental understanding of IT Governance principles and familiarity with the ISO/IEC 38500 standard.

How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session lasts approximately 4-5 hours, with interactive activities included. The total course duration spans five days, totaling 20-25 instructional hours.

What is the primary difference between IT Governance and IT Management?

IT Governance provides strategic direction and oversight of IT resources to align with organizational goals, while IT Management involves the day-to-day operational administration of technology resources.

How This Course is Different from Other ISO/IEC 38500 Courses:

The ISO/IEC 38500 IT Governance Certification course uniquely combines theoretical depth with hands-on practical experience, providing real-world application through case studies and interactive exercises. Unlike other courses, participants gain insights into both strategic alignment



## فئات الدورات التدريبية



HR TRAINING & DEVELOPMENT

دورات إدارة و تطوير الموارد البشرية



دورات إدارة و تحليل البيانات ودورات علم البيانات



دورات إدارة الجودة وتطوير العمليات



الدورات التدريبية في مجال البيئة والاستدامة



دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات



دورات التدريب القانوني والمشتريات والتعاقدات



دورات الاتصال الجماهيري و السياسات والعلاقات العامة



دورات النظم السبراني ودورات تقنية المعلومات



دورات الصيانة ودورات المجالات الهندسية المتنوعة



دورات الصحة والسلامة والأمن المهني



دورات السكرتارية و إدارة المكاتب



دورات الحوكمة وإدارة المخاطر والامتثال



**AGILE LEADERS**  
Training Center

## فئات الدورات التدريبية



دورات معتمدة من قبل هيئات دولية



دورات في مجالات القيادة والإدارة



دورات المهارات الشخصية وتطوير الذات



دورات المحاسبة و التمويل و دورات الإدارة  
المالية



دورات مكتب إدارة المشاريع وإدارة المشاريع  
الرشيقية

## مدن التدريب



أمستردام - هولندا



أكرا - غانا



أثينا - اليونان



أبوظبي - الإمارات العربية المتحدة



الدوحة - قطر



الدار البيضاء - المغرب



الجبيل - المملكة العربية السعودية



استنبول - تركيا



المنامة - مملكة البحرين



الكويت - الكويت



القاهرة - مصر



الرياض - المملكة العربية السعودية



بانكوك - تايلند



بالي - جمهورية إندونيسيا



بأكو - أذربيجان



باريس - فرنسا

## مدن التدريب



تيليسي - جورجيا



بوكيت - تايلاند



برشلونة - إسبانيا



براغ - جمهورية التشيك



دبي - الإمارات العربية المتحدة



جوهانسبرغ - جنوب إفريقيا



جنيف - سويسرا



جاكرتا - جمهورية إندونيسيا



سنغافورة - سنغافورة



سان دييغو - الولايات المتحدة الأمريكية



زنجبار - تنزانيا



روما - إيطاليا



طرابزون - تركيا



شيكاغو - الولايات المتحدة الأمريكية



شرم الشيخ - مصر



سيول - كوريا الجنوبية

## مدن التدريب



عن بعد - منصة زووم



عمان - المملكة الأردنية الهاشمية



طوكيو - اليابان



طشقند - أوزبكستان



لانكاوي - ماليزيا



كيب تاون - جنوب إفريقيا



كوالالمبور - ماليزيا



فيينا - النمسا



مسقط - سلطنة عمان



مدريد - إسبانيا



ماربيا - إسبانيا



لندن - المملكة المتحدة



نيروبي - كينيا



ميونخ - ألمانيا

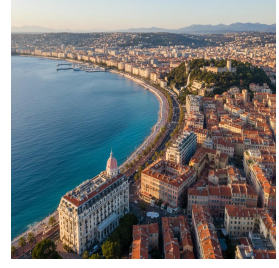


ميلان - إيطاليا



مونترو - سويسرا

## مدن التدريب



نيس - فرنسا

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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