



# Strategic Operations Management Training Course: Master Process Innovation

# Strategic Operations Management Training Course: Master Process Innovation

الرجوع: 79\_39104 التاريخ: 31 Aug - 04 Sep 2026 الموقع: دبي - الراسخورد: Road Zayed Sheikh Marriott by Inn Residence Euro 4500

## Course Overview:

The course is a comprehensive five-day program designed to equip professionals with cutting-edge methods and strategies in strategic operations management. systems-based approach, this course addresses transformation processes, lean operations management, agile operations techniques, and business process reengineering. Participants will explore innovation in operations, supply chain strategy, integrated supply management, and operations value creation.

## Target Audience:

- Operations Managers
- Supply Chain Directors
- Process Improvement Specialists
- Business Transformation Consultants
- Manufacturing Supervisors
- Strategic Planning Analysts
- Innovation Officers

## Targeted Organizational Departments:

- Operations and Production
- Strategy and Innovation
- Supply Chain Management
- Human Resources and Organizational Development
- Quality Assurance and Compliance
- Logistics and Fulfillment

## Targeted Industries:

- Manufacturing
- Logistics and Distribution
- Healthcare
- Energy and Utilities
- Public Sector and Government
- Financial Services
- Retail and E-commerce

## Course Offerings:

By the end of this course, participants will be able to:

- Develop and implement strategic operations management frameworks
- Apply lean operations management and agile operations techniques
- Manage transformation processes and process improvement initiatives
  - Conduct operations performance analysis and demand forecasting
  - Optimize supply chain strategy and inventory management
- Enhance operations value creation through innovation and alignment
  - Evaluate JIT and MRP systems for service and production
- Lead high-performance operations teams for sustainable growth
  - Apply strategic outsourcing and cost efficiency principles
  - Align operations strategy with business goals

## Training Methodology:

This training integrates diverse learning formats including expert-led sessions, case study analyses, group-based strategy labs, simulations, and interactive discussions. Each session is aligned with keywords such as strategic operations management, transformation process optimization, and operations performance metrics.

## Course Toolbox:

- Strategic Operations ebook
- Process Mapping Templates
- Lean and Agile Operations Checklists
- Innovation Implementation Guide
- Capacity Planning Spreadsheets
- Case Study Compendium Manufacturing, Services, Public Sector
- KPI Metrics Dashboards
- Strategic Alignment Canvas

## Course Agenda:

### Day 1: Strategic Foundations in Operations

- Introduction to Strategic Operations Management
- Topic 1: Operational Strategy and Business Models
- Topic 2: Competitive Priorities in Operations
- Topic 3: Operations Decision-Making Tools
- Topic 4: Agile and Lean Operations Frameworks
- Topic 5: Strategic Alignment and Operational Fit
- Topic 6: Mapping Strategy to Operations
- Reflection & Review

## Day 2: Innovation and Transformation Processes

- Process Design and Innovation in Operations Topic 1: •
- Managing Transformation Processes Topic 2: •
- Business Process Reengineering BPR Topic 3: •
- Human Resource Capabilities in Operations Topic 4: •
- Culture of Innovation and Change Topic 5: •
- Sustainability in Operations Topic 6: •
- Reinventing Processes for Competitive Advantage Reflection & Review: •

## Day 3: Supply Chains and Enterprise Systems

- Designing Supply Chain Strategy Topic 1: •
- Strategic Inventory Management Topic 2: •
- JIT, MRP, and ERP Systems Topic 3: •
- Integrated Supply Networks Topic 4: •
- Extended Enterprise and Collaborative Operations Topic 5: •
- Risk Management in Global Supply Chains Topic 6: •
- Aligning Supply Chains to Strategic Goals Reflection & Review: •

## Day 4: Operational Analytics and Capacity

- Forecasting Methods and Tools Topic 1: •
- Capacity Planning in Dynamic Environments Topic 2: •
- Performance Metrics and Dashboards Topic 3: •
- Cost Efficiency and Resource Utilisation Topic 4: •
- Continuous Improvement and Kaizen Topic 5: •
- Benchmarking and Best Practice Transfer Topic 6: •
- Data-Driven Operations Decisions Reflection & Review: •

## Day 5: Leadership, Execution, and Strategic Outlook

- Strategic Outsourcing and Make-or-Buy Decisions Topic 1: •
- Cross-Functional Integration and Alignment Topic 2: •
- High-Performance Teams in Operations Topic 3: •
- Future Trends in Strategic Operations Topic 4: •
- Operations Leadership and Change Management Topic 5: •
- Operationalising Business Strategy Topic 6: •
- Capstone Planning and Feedback Reflection & Review: •

FAQ:



What specific qualifications or prerequisites are needed for participants before enrolling in the course?

There are no strict prerequisites. However, professionals with basic knowledge of operations or business strategy will benefit the most.

How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session is generally structured to last around 4-5 hours, with breaks and interactive activities included. The total course duration spans five days, approximately 20-25 hours of instruction.

What is the difference between lean operations and agile operations techniques?

Lean operations focus on eliminating waste and streamlining processes, while agile operations techniques emphasise adaptability and responsiveness to change. Both are integrated in this course to build a resilient operations strategy.

How This Course is Different from Other Strategic Operations Management Courses:

This course stands out through its strategic integration of practical methods, cross-sector examples, and systems thinking. Unlike generic operations programmes, this course Strategic Operations Management thinking drawn from integrates lean operations, agile operations techniques, and innovation in operations with strategic outsourcing, performance metrics, and transformation process optimisation. It equips professionals to lead future-ready operations across diverse industries by aligning enterprise operations frameworks with competitive business objectives. Through experiential learning and real-world case studies, participants acquire a solid foundation to drive sustainable, innovative, and strategic operations management across all levels of the organisation.



## فئات الدورات التدريبية



HR TRAINING & DEVELOPMENT

دورات إدارة و تطوير الموارد البشرية



دورات إدارة و تحليل البيانات ودورات علم البيانات



دورات إدارة الجودة وتطوير العمليات



الدورات التدريبية في مجال البيئة والاستدامة



دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات



دورات التدريب القانوني والمشتريات والتعاقدات



دورات الاتصال الجماهيري و السياسات والعلاقات العامة



دورات النظم السيبراني ودورات تقنية المعلومات



دورات الصيانة ودورات المجالات الهندسية المتنوعة



دورات الصحة والسلامة والأمن المهني



دورات السكرتارية و إدارة المكاتب



دورات الحوكمة وإدارة المخاطر والامتثال



## فئات الدورات التدريبية



دورات معتمدة بشهادة CPD



دورات في مجالات القيادة والإدارة



دورات المهارات الشخصية وتطوير الذات



دورات المحاسبة و التمويل و دورات الإدارة  
الهائية



دورات مكتب إدارة المشاريع وإدارة المشاريع  
الرشيقة



دورات معتمدة من قبل هيئات دولية

## مدن التدريب



اسطنبول - تركيا



أمستردام - هولندا



أكرا - غانا



أثينا - اليونان



الرياض - المملكة العربية السعودية



الدوحة - قطر



الدار البيضاء - المغرب



الجبيل - المملكة العربية السعودية



باريس - فرنسا



المنامة - مملكة البحرين



الكويت - الكويت



القاهرة - مصر



براغ - جمهورية التشيك



بانكوك - تايلاند



بالي - جمهورية إندونيسيا



باكو - أذربيجان

## مدن التدريب



جاكرتا - جمهورية اندونيسيا



تبليسي - جورجيا



بوكيت - تايلاند



برشلونة - إسبانيا



روما - إيطاليا



دبي - الإمارات العربية المتحدة



جوهانسبرغ - جنوب إفريقيا



جنيف - سويسرا



شرم الشيخ - مصر



سيول - كوريا الجنوبية



سان دييغو - الولايات المتحدة الأمريكية



زنبار - تنزانيا



طوكيو - اليابان



طشقند - أوزبكستان



طرابزون - تركيا



شيكاغو - الولايات المتحدة الأمريكية

## مدن التدريب



كوالالمبور - ماليزيا



فيينا - النمسا



عن بعد - منصة زووم



عمان - المملكة الأردنية الهاشمية



ماربيا - اسبانيا



لندن - المملكة المتحدة



لانكاوي - ماليزيا



كيب تاون - جنوب إفريقيا



ميلان - إيطاليا



مونترنو - سويسرا



مسقط - سلطنة عمان



مدريد - إسبانيا



نيس - فرنسا



نيروبي - كينيا



ميونخ - ألمانيا

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



**AGILE LEADERS**  
Training Center

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