



إتقان برنامج Jira: من الأساسيات إلى تحسين سير العمل المتقدم



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الرجوع: 103600272_30078 التاريخ: 15 - 19 Jun 2026 الموقع: دبي - Road Zayed Sheikh Marriott by Inn Residence
الرسوم: Euro 6500

Course Overview:

Mastering Jira Software is essential for teams looking to streamline project management, track issues effectively, and implement Agile best practices. This course provides a comprehensive, hands-on approach to learning Jira Software, covering everything from the basics of issue tracking to advanced workflow automation and reporting. Participants will gain deep insights into managing Agile projects using Scrum and Kanban methodologies while leveraging Jira's powerful features to optimize team collaboration and efficiency.

Target Audience:

- Project managers and Scrum Masters
- Agile team members
- IT professionals managing workflows
- Product managers and owners

Targeted Organizational Departments:

- Software Development Teams
- Project Management Offices PMOs
- IT and Technical Support
- Product Management
- Business Operations and Process Improvement
- Quality Assurance and Testing

Targeted Industries:

- Software Development & IT Services
- Financial Services and Banking
- Healthcare and Pharmaceuticals
- Telecommunications
- E-commerce and Retail
- Government and Public Sector

Course Offerings:

By the end of this course, participants will be able to:

- Set up and configure Jira Software for Agile project management
- Create, track, and manage issues, tasks, epics, and user stories
- Customize workflows, screens, and fields to match business needs
- Use Scrum and Kanban boards for Agile project execution
- Implement JQL Jira Query Language to generate custom reports
- Set up automation rules for better task management
- Integrate Jira with Confluence, Bitbucket, and other Atlassian tools
- Manage user permissions, roles, and security settings effectively
- Utilize advanced reporting and dashboard analytics for data-driven decision-making

Training Methodology:

- Live demonstrations: Step-by-step walkthroughs of Jira functionalities
- Hands-on exercises: Practical application of learned concepts
- Case studies: Real-world Jira implementations and challenges
- Group discussions: Collaborative problem-solving sessions
- Q&A sessions: Addressing specific team challenges with Jira
- Feedback & Troubleshooting: Guidance on optimizing Jira for different use cases

Course Toolbox:

Participants will receive access to:

- Course workbook with Jira best practices
- Sample Jira project templates
- JQL cheat sheet for advanced searches
- Jira workflow customization guide
- Access to recorded sessions for revision
- Hands-on lab exercises and practice instances
- Atlassian community resources and support

Course Agenda:

Day 1: Introduction to Jira Software

- Understanding Jira and its Ecosystem Topic 1:
- Navigating the Jira interface Topic 2:
- Creating and managing Jira projects Topic 3:
- Configuring issue types, statuses, and priorities Topic 4:
- Introduction to Agile Methodologies in Jira Topic 5:
- Setting up Jira for team collaboration Topic 6:
- Reflection & Review Reflection & Review:

Day 2: Agile Project Management in Jira

- Setting up Scrum and Kanban boards Topic 1: •
- Managing backlogs and sprints Topic 2: •
- Creating and assigning issues Topic 3: •
- Using epics, user stories, and tasks effectively Topic 4: •
- Tracking progress with Agile reports Topic 5: •
- Configuring Agile Board Filters Topic 6: •
- Reflection & Review Reflection & Review: •

Day 3: Customizing Jira for Business Needs

- Modifying workflows and transitions Topic 1: •
- Customizing screens, fields, and notifications Topic 2: •
- Implementing JQL Jira Query Language for advanced searches Topic 3: •
- Automating Jira tasks with built-in automation Topic 4: •
- Managing user roles and permissions Topic 5: •
- Setting up custom dashboards Topic 6: •
- Reflection & Review Reflection & Review: •

Day 4: Advanced Jira Features & Automation

- Advanced automation and triggers Topic 1: •
- Integrating Jira with Confluence, Bitbucket, and external tools Topic 2: •
- Managing large-scale Jira projects Topic 3: •
- Optimizing Jira for remote teams Topic 4: •
- Customizing notifications and subscriptions Topic 5: •
- Performance optimization and maintenance Topic 6: •
- Reflection & Review Reflection & Review: •

Day 5: Reporting and Analytics in Jira

- Generating reports and dashboards Topic 1: •
- Agile metrics: Sprint reports, velocity charts, and burndown charts Topic 2: •
- Data-driven decision-making with Jira analytics Topic 3: •
- Troubleshooting common Jira challenges Topic 4: •
- Final project and certification assessment Topic 5: •
- Best practices for ongoing Jira success Topic 6: •
- Reflection & Review Reflection & Review: •

FAQ:

- What specific qualifications or prerequisites are needed for participants before enrolling in the course? •

No prior Jira experience is required. However, a basic understanding of project management or Agile methodologies will be beneficial.

How long is each day's session, and is there a total number of hours required for the •
entire course?

Each day's session lasts approximately 4-5 hours, including breaks and interactive activities. The total course duration spans five days, amounting to 20-25 hours of instruction.

How is Jira different from other project management tools? •

Jira Software is specifically designed for Agile project management, offering extensive customization, powerful reporting, and seamless integration with other Atlassian products like Confluence and Bitbucket. It is highly scalable, making it suitable for both small teams and enterprise-level organizations.

How This Course is Different from Other Jira Software Courses:

This course offers a hands-on, interactive approach to Jira Software, emphasizing real-world applications. Participants will gain practical experience in setting up and managing tailored Jira projects. We also cover JQL, automation, and integrations, which are often overlooked in standard training. Additionally, post-training support and recorded sessions are provided to ensure continued benefits after completion.



فئات الدورات التدريبية



HR TRAINING & DEVELOPMENT

دورات إدارة و تطوير الموارد البشرية



دورات إدارة و تحليل البيانات ودورات علم البيانات



دورات إدارة الجودة وتطوير العمليات



الدورات التدريبية في مجال البيئة والاستدامة



دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات



دورات التدريب القانوني والمشتريات والتعاقدات



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دورات الصيانة ودورات المجالات الهندسية المتنوعة



دورات الصحة والسلامة والأمن المهني



دورات السكرتارية و إدارة المكاتب



دورات الحوكمة وإدارة المخاطر والامتثال



فئات الدورات التدريبية



دورات معتمدة بشهادة CPD



دورات في مجالات القيادة والإدارة



دورات المهارات الشخصية وتطوير الذات



دورات المحاسبة و التمويل و دورات الإدارة
الهائية



دورات مكتب إدارة المشاريع وإدارة المشاريع
الرشيقة



دورات معتمدة من قبل هيئات دولية

مدن التدريب



اسطنبول - تركيا



أمستردام - هولندا



أنقرة - تركيا



أثينا - اليونان



الرياض - المملكة العربية السعودية



الدوحة - قطر



الدار البيضاء - المغرب



الجبيل - المملكة العربية السعودية



باريس - فرنسا



المنامة - مملكة البحرين



الكويت - الكويت



القاهرة - مصر



براغ - جمهورية التشيك



بانكوك - تايلاند



بالي - جمهورية إندونيسيا



باكو - أذربيجان

مدن التدريب



جاكرتا - جمهورية اندونيسيا



تيليسي - جورجيا



بوكيت - تايلاند



برشلونة - اسبانيا



روما - ايطاليا



دبي - الامارات العربية المتحدة



جوهانسبرغ - جنوب افريقيا



جنيف - سويسرا



شهر الشيخ - مصر



سيول - كوريا الجنوبية



سان دييغو - الولايات المتحدة
الامريكية



زنبار - تنزانيا



طوكيو - اليابان



طشقند - اوزبكستان



طرابزون - تركيا



شيكاغو - الولايات المتحدة
الامريكية

مدن التدريب



كوالالمبور - ماليزيا



فيينا - النمسا



عن بعد - منصة زووم



عمان - المملكة الأردنية الهاشمية



ماربيا - اسبانيا



لندن - المملكة المتحدة



لانكاوي - ماليزيا



كيب تاون - جنوب إفريقيا



ميلان - إيطاليا



مونترال - سويسرا



مسقط - سلطنة عمان



مدريد - إسبانيا



نيس - فرنسا



نيروبي - كينيا



ميونخ - ألمانيا

WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



AGILE LEADERS
Training Center

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