



# الدورة التدريبية لشهادة نظام إدارة الجودة أيزو 9001



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الرسوم: Euro 6500 Road

### Course Overview

In today's competitive business environment, organizations need a systematic approach to ensure consistent quality. ISO 9001 is the leading standard for Quality Management Systems QMS. This training course provides professionals with a clear understanding of the ISO 9001 standard requirements, implementation processes, audits, and best practices.

Participants will learn about the ISO 9001 certification process, the roles of lead auditor and lead implementer, and develop skills for conducting internal audits and ensuring compliance with international standards.

This course is ideal for those seeking ISO 9001 certification, wanting to enhance their QMS implementation skills, or aiming to become ISO 9001-certified professionals.

### Target Audience

This course is ideal for:

- Quality managers and quality assurance professionals
- Internal and external auditors
- ISO 9001 lead implementers and lead auditors
- Process improvement specialists
- Operations managers and compliance officers
- Business owners and executives seeking ISO 9001 certification

### Targeted Organizational Departments

Organizations from various industries can benefit, especially:

- Quality assurance and compliance teams
- Operations and process improvement departments
- Supply chain and procurement departments
- Regulatory and risk management units
- Customer service and client relations

## Targeted Industries

Industries that will benefit from this training course include:

- Manufacturing and engineering
- Healthcare and pharmaceuticals
- IT and software development
- Financial services and banking
- Education and training institutions
- Supply chain and logistics

## Course Offerings

By the end of this course, participants will be able to:

- Understand the ISO 9001 standard requirements and how to achieve ISO 9001 certification
- Implement a Quality Management System QMS and integrate it with existing processes
- Conduct ISO 9001 internal audits and identify non-conformities
- Prepare their organization for ISO 9001 accreditation and compliance assessments
- Learn ISO 9001 lead auditor training techniques for effective audit execution
- Master ISO 9001 documentation and best practices for ongoing QMS improvements
- Gain practical knowledge of the ISO 9001 certification process and audit framework

## Training Methodology

This course employs an interactive and practical learning approach, combining:

- Case studies - real-world applications of ISO 9001 implementation
- Hands-on exercises - practice writing ISO 9001 documentation and conducting audits
- Group discussions and workshops - collaborative problem-solving sessions
- Mock audits and role-playing - practical ISO 9001 audit training simulations
- Expert Q&A sessions - direct insights from ISO 9001 consultants and certification providers

## Course Toolbox

Participants will receive:

- ISO 9001 QMS training manual
- ISO 9001 compliance checklists
- Internal audit templates and guides
- Case studies and real-life examples
- Certification exam preparation materials
- Access to online learning resources and webinars

## Course Agenda

## Day 1: Introduction to ISO 9001 and Quality Management

- Overview of ISO 9001 and its significance in quality management Topic 1: •
- Evolution and history of the ISO 9001 standard Topic 2: •
- Understanding the key principles of ISO 9001 quality management Topic 3: •
- Benefits of ISO 9001 certification for organizations and professionals Topic 4: •
- Exploring the ISO 9001 framework and its structure Topic 5: •
- Common misconceptions about ISO 9001 compliance and certification Topic 6: •
- Key takeaways and interactive discussion on the role of ISO 9001 in businesses Reflection & Review: •

## Day 2: ISO 9001 Standard Requirements and Documentation

- Understanding the clauses of ISO 9001:2015 Topic 1: •
- ISO 9001 documentation requirements and best practices Topic 2: •
- Establishing a Quality Management System QMS based on ISO 9001 Topic 3: •
- The role of leadership in ISO 9001 implementation Topic 4: •
- Risk-based thinking and process approach in ISO 9001 Topic 5: •
- Planning and managing ISO 9001 QMS objectives Topic 6: •
- Discussion on implementation challenges and solutions Reflection & Review: •

## Day 3: Internal Audits and ISO 9001 Certification Process

- The ISO 9001 audit process: steps and preparation Topic 1: •
- Internal audit vs. external audit: key differences Topic 2: •
- How to identify and address nonconformities in ISO 9001 Topic 3: •
- Role of ISO 9001 lead auditors in ensuring compliance Topic 4: •
- ISO 9001 accreditation and certification process explained Topic 5: •
- How to maintain continuous improvement in a certified QMS Topic 6: •
- Practical audit exercises and Q&A session Reflection & Review: •

## Day 4: Lead Implementer and Lead Auditor Training

- Roles and responsibilities of an ISO 9001 lead implementer Topic 1: •
- Key skills and competencies for ISO 9001 lead auditors Topic 2: •
- How to conduct an effective ISO 9001 compliance audit Topic 3: •
- Audit reporting and corrective action plans Topic 4: •
- ISO 9001 certification cost and resource allocation Topic 5: •
- Industry best practices for successful ISO 9001 audits Topic 6: •
- Case studies and real-world application scenarios Reflection & Review: •



## Day 5: Final Examination, Certification, and Practical Application

- Reviewing ISO 9001 certification requirements and key learnings Topic 1: •
- Mock ISO 9001 audit and role-playing exercises Topic 2: •
- Exam preparation and tips for passing the ISO 9001 certification test Topic 3: •
- Conducting a gap analysis for ISO 9001 implementation Topic 4: •
- Continuous improvement strategies for sustaining ISO 9001 compliance Topic 5: •
- Career opportunities and future trends in ISO 9001 quality management Topic 6: •
- Final Q&A session, certification ceremony, and next steps Reflection & Review: •

## FAQ

What specific qualifications or prerequisites are needed for participants before enrolling in the course? •

No prior certification is required. However, a basic understanding of quality management principles or experience in compliance, auditing, or ISO 9001 implementation is beneficial.

How long is each day's session, and is there a total number of hours required for the entire course? •

Each day's session lasts approximately 4-5 hours, with breaks and interactive activities. The total course duration is 20-25 hours over five days.

What is the difference between ISO 9001 lead auditor and lead implementer roles? •

A lead auditor evaluates QMS compliance through audits, while a lead implementer designs and implements the ISO 9001 standard within an organization.

## How This Course is Different from Other ISO 9001 Training Courses

This training goes beyond generic ISO 9001 certification courses by offering hands-on experience, real-world case studies, and interactive sessions. Participants will gain practical audit skills and QMS implementation expertise while preparing for certification as ISO 9001 lead auditors and lead implementers.

-The course includes comprehensive training materials, mock audits, and a structured outline that guarantees a high quality learning experience. It's ideal for professionals who want to master ISO 9001 QMS.



## فئات الدورات التدريبية



HR TRAINING & DEVELOPMENT

دورات إدارة و تطوير الموارد البشرية



دورات إدارة و تحليل البيانات ودورات علم البيانات



دورات إدارة الجودة وتطوير العمليات



الدورات التدريبية في مجال البيئة والاستدامة



دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات



دورات التدريب القانوني والمشتريات والتعاقدات



دورات الاتصال الجماهيري و السياسات والعلاقات العامة



دورات النظم السبراني ودورات تقنية المعلومات



دورات الصيانة ودورات المجالات الهندسية المتنوعة



دورات الصحة والسلامة والأمن المهني



دورات السكرتارية و إدارة المكاتب



دورات الحوكمة وإدارة المخاطر والامتثال



## فئات الدورات التدريبية



دورات معتمدة بشهادة CPD



دورات في مجالات القيادة والإدارة



دورات المهارات الشخصية وتطوير الذات



دورات المحاسبة و التمويل و دورات الإدارة  
الهائية



دورات مكتب إدارة المشاريع وإدارة المشاريع  
الرشيقة



دورات معتمدة من قبل هيئات دولية

## مدن التدريب



اسطنبول - تركيا



أمستردام - هولندا



أنقرة - تركيا



أثينا - اليونان



الرياض - المملكة العربية السعودية



الدوحة - قطر



الدار البيضاء - المغرب



الجبيل - المملكة العربية السعودية



باريس - فرنسا



المنامة - مملكة البحرين



الكويت - الكويت



القاهرة - مصر



براغ - جمهورية التشيك



بانكوك - تايلاند



بالي - جمهورية إندونيسيا



باكو - أذربيجان

## مدن التدريب



جاكرتا - جمهورية اندونيسيا



تبليسي - جورجيا



بوكيت - تايلاند



برشلونة - اسبانيا



روما - ايطاليا



دبي - الامارات العربية المتحدة



جوهانسبرغ - جنوب افريقيا



جنيف - سويسرا



شهر الشيخ - مصر



سيول - كوريا الجنوبية



سان دييغو - الولايات المتحدة  
الامريكية



زنبار - تنزانيا



طوكيو - اليابان



طشقند - اوزبكستان



طرابزون - تركيا



شيكاغو - الولايات المتحدة  
الامريكية

## مدن التدريب



كوالالمبور - ماليزيا



فيينا - النمسا



عن بعد - منصة زووم



عمان - المملكة الأردنية الهاشمية



ماربيا - اسبانيا



لندن - المملكة المتحدة



لانكاوي - ماليزيا



كيب تاون - جنوب إفريقيا



ميلان - إيطاليا



مونترنو - سويسرا



مسقط - سلطنة عمان



مدريد - إسبانيا



نيس - فرنسا



نيروبي - كينيا



ميونخ - ألمانيا

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



**AGILE LEADERS**  
Training Center

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