



# تحويل الصراع إلى سلام عبر استراتيجيات بناء السلام الهجتهوي



**AGILE LEADERS**  
Training Center

17 - 21 Aug 2026  
ميلان



## تحويل الصراع إلى سلام عبر استراتيجيات بناء السلام المجتمعي

الرجوع: 36389\_28890 التاريخ: 17 - 21 Aug 2026 الموقع: ميلان الرسوم: Euro 5700

### Course Overview

The course is a targeted training program aimed at equipping participants with essential skills and methods for effective conflict resolution and sustainable peace in communities. Through real-world insights and interactive methodologies, participants will explore advanced topics such as identity-based conflict management and grassroots peacebuilding techniques.

### Target Audience

- Community leaders, mediators, and peacebuilders
- Managers, HR professionals, and corporate leaders
- NGO staff and policymakers
- Educators and trainers

### Targeted Organizational Departments

- Human Resources
- Corporate Social Responsibility CSR
- Training and Development
- Strategy and Policy Development

### Targeted Industries

- Non-Governmental Organizations NGOs
- Education
- Healthcare
- Public Administration
- Corporate Sectors

## Course Offerings

By the end of this course, participants will be able to:

- Analyze the root causes and dynamics of community conflicts.
- Apply identity-based conflict management techniques.
- Implement grassroots peacebuilding strategies in affected areas.
- Develop systematic approaches to positive peacebuilding.
- Utilize next-generation conflict resolution frameworks for sustainable results.

## Training Methodology

Participants will engage in:

- Case studies based on real-world conflict scenarios.
- Group discussions to promote collaborative problem-solving.
- Role-playing exercises to practice advanced conflict resolution techniques.
- Reflective sessions for feedback and peer learning.

## Course Toolbox

Participants will have access to:

- Course ebooks with practical methods and frameworks.
- Conflict analysis templates and checklists.
- Access to curated online resources and case studies.
- Suggested reading materials on advanced peacebuilding strategies.

## Course Agenda

### Day 1: Introduction to Persuasion and Conflict Dynamics

- Conflict is a Fact of Life. Persuasion is Not. Topic 1:
- Forks in the Road - Key Decision Points in Arguments Topic 2:
- Seeing Conflict with New Eyes - The Art of Perspective Topic 3:
- Fundamentals of Persuasive Communication Topic 4:
- Understanding Emotional Drivers in Conflict Topic 5:
- Identifying Opportunities for Peaceful Persuasion Topic 6:
- Reflection on key insights and tools for persuasive communication. Reflection & Review:



## Day 2: Foundations of Persuasion Persuasion 1.0

- Beyond Gloom and Doom 101 - Reframing Challenges in Arguments Topic 1: •
- Far From the Grownups Table - Understanding Power Dynamics Topic 2: •
- Building Credibility as a Persuader Topic 3: •
- Crafting Effective Messages to Influence Topic 4: •
- Strategies for Addressing Resistance in Communication Topic 5: •
- The Role of Active Listening in Persuasion Topic 6: •
- Discuss lessons learned and share personal insights. Reflection & Review: •

## Day 3: Advanced Persuasion Techniques Persuasion 2.0

- Identity and Intractable Conflict - Addressing Deep-Rooted Differences Topic 1: •
- A Glimpse at the Grownups Table - Engaging Key Stakeholders Topic 2: •
- Advanced Storytelling for Persuasion Topic 3: •
- Navigating High-Stakes Conversations Topic 4: •
- Using Data and Evidence to Strengthen Arguments Topic 5: •
- Developing Empathy as a Tool for Influence Topic 6: •
- Applying advanced persuasion techniques in real-world scenarios. Reflection & Review: •

## Day 4: Toward Positive Influence Persuasion 3.0

- Toward Positive Peace - Transforming Conflict Through Persuasion Topic 1: •
- Toward the Grownups Table - Elevating Your Persuasive Authority Topic 2: •
- Collaborative Problem-Solving in Difficult Conversations Topic 3: •
- Strategies for Sustained Influence in Groups Topic 4: •
- The Psychology of Agreement and Consensus-Building Topic 5: •
- Turning Resistance into Agreement - Case Studies Topic 6: •
- Consolidating strategies for positive influence and leadership. Reflection & Review: •

## Day 5: Next-Generation Persuasion Persuasion 4.0

- Next Gen Persuasion - Innovative Strategies for Modern Challenges Topic 1: •
- Building Long-Term Trust in Persuasive Relationships Topic 2: •
- Ethical Persuasion - Navigating Moral Dilemmas Topic 3: •
- Empowering Communities Through Persuasion Topic 4: •
- Practical Pathways to Achieving Persuasive Mastery Topic 5: •
- Action Planning - Translating Skills into Real-World Applications Topic 6: •
- Final reflections and action planning for future persuasive success. Reflection & Review: •

## FAQ

- What specific qualifications or prerequisites are needed for participants before enrolling in the course? •

This course is designed for professionals with a basic understanding of conflict dynamics. Prior experience in community work or leadership roles is beneficial but not mandatory.

How long is each day's session, and is there a total number of hours required for the •  
entire course? •

Each day's session lasts 4-5 hours, including breaks, with a total of 20-25 hours for the course.

What is Peacebuilding 4.0, and how does it differ from earlier models? •

Peacebuilding 4.0 focuses on leveraging innovative, next-generation strategies and technologies to address emerging conflicts, emphasizing proactive and community-driven approaches.

## How This Course is Different from Other Peacebuilding Courses

This course offers a structured yet flexible framework that adapts to modern conflicts. It goes beyond generic programs by focusing on practical methods for identity-based conflict management and positive peace. Participants gain valuable theoretical insights and hands-on experience, allowing them to apply strategies in real-world scenarios. With next-generation peacebuilding techniques, the course is relevant for addressing both workplace disputes and community conflicts, equipping participants with the skills and confidence to drive transformative change.



## فئات الدورات التدريبية



HR TRAINING & DEVELOPMENT

دورات إدارة و تطوير الموارد البشرية



دورات إدارة و تحليل البيانات ودورات علم البيانات



دورات إدارة الجودة وتطوير العمليات



الدورات التدريبية في مجال البيئة والاستدامة



دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات



دورات التدريب القانوني والمشتريات والتعاقدات



دورات الاتصال الجماهيري و السياسات والعلاقات العامة



دورات النظم السيرياني ودورات تقنية المعلومات



دورات الصيانة ودورات المجالات الهندسية المتنوعة



دورات الصحة والسلامة والأمن المهني



دورات السكرتارية و إدارة المكاتب



دورات الحوكمة وإدارة المخاطر والامتثال



## فئات الدورات التدريبية



دورات معتمدة بشهادة CPD



دورات في مجالات القيادة والإدارة



دورات المهارات الشخصية وتطوير الذات



دورات المحاسبة و التمويل و دورات الإدارة  
الهائية



دورات مكتب إدارة المشاريع وإدارة المشاريع  
الرشيقية



دورات معتمدة من قبل هيئات دولية

## مدن التدريب



اسطنبول - تركيا



أمستردام - هولندا



أنقرة - تركيا



أثينا - اليونان



الرياض - المملكة العربية السعودية



الدوحة - قطر



الدار البيضاء - المغرب



الجبيل - المملكة العربية السعودية



باريس - فرنسا



المنامة - مملكة البحرين



الكويت - الكويت



القاهرة - مصر



براغ - جمهورية التشيك



بانكوك - تايلاند



بالي - جمهورية إندونيسيا



باكو - أذربيجان

## مدن التدريب



جاكرتا - جمهورية اندونيسيا



تيليسي - جورجيا



بوكيت - تايلاند



برشلونة - اسبانيا



روما - ايطاليا



دبي - الامارات العربية المتحدة



جوهانسبرغ - جنوب افريقيا



جنيف - سويسرا



شهر الشيخ - مصر



سيول - كوريا الجنوبية



سان دييغو - الولايات المتحدة  
الامريكية



زنبار - تنزانيا



طوكيو - اليابان



طشقند - اوزبكستان



طرابزون - تركيا



شيكاغو - الولايات المتحدة  
الامريكية

## مدن التدريب



كوالالمبور - ماليزيا



فيينا - النمسا



عن بعد - منصة زووم



عمان - المملكة الأردنية الهاشمية



ماربيا - اسبانيا



لندن - المملكة المتحدة



لانكاوي - ماليزيا



كيب تاون - جنوب إفريقيا



ميلان - إيطاليا



مونترنو - سويسرا



مسقط - سلطنة عمان



مدريد - إسبانيا



نيس - فرنسا



نيروبي - كينيا



ميونخ - ألمانيا

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



**AGILE LEADERS**  
Training Center

## CONTACT US

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