



# الإدارة الفعالة للأنزمات والطوارئ في عمليات الهوائئ

## الإدارة الفعالة للأزمات والطوارئ في عمليات الهوانى

الرجوع: 36360\_26719 التاريخ: 16 - 20 Feb 2027 الموقع: دبي - Road Zayed Sheikh Marriott by Inn Residence الرسوم: Euro 4500

### Course Overview:

This training program is designed for personnel involved in crisis and emergency management within port operations, focusing on the unique challenges of a multi-stakeholder environment. Participants will gain a comprehensive understanding of the Crisis and Emergency Management Manual CEMM and develop skills to effectively respond to emergencies while minimizing risks to life, property, and the environment.

### Target Audience:

- Port Operations Managers
- Emergency Response Teams
- Safety and Security Personnel
- Stakeholders involved in Port Activities

### Targeted Organizational Departments:

- Port Operations
- Emergency Management
- Safety and Security
- Risk Management

### Targeted Industries:

- Maritime
- Transportation
- Logistics
- Emergency Services

### Course Offerings:

By the end of this course, participants will be able to:

- Understand the key components of the Crisis and Emergency Management Manual CEMM.
- Identify roles and responsibilities in crisis response and emergency management.
- Develop skills to coordinate with external emergency services.
- Learn effective communication strategies during a crisis.
- Explore recovery and resumption planning post-incident.

## Training Methodology:

The training methodology for this course incorporates a blend of theoretical and practical learning approaches to engage participants actively. Lectures will provide foundational knowledge on crisis and emergency management principles, while interactive discussions will allow for the exchange of ideas and experiences among participants. Case studies relevant to port operations will be utilized to analyze past incidents and their responses, encouraging critical thinking and lessons learned. Practical workshops, including role-playing exercises, will simulate emergency scenarios, allowing participants to apply their skills in a controlled environment. Reflection and feedback sessions will help participants evaluate their learning outcomes and identify areas for continuous improvement, fostering a culture of safety and preparedness.

## Course Toolbox:

- CEMM manual and guidelines
- Case studies relevant to port operations
- Emergency response planning templates
- Access to external emergency services resources

## Course Agenda:

### Day 1: Introduction to Crisis and Emergency Management

- Overview of Port Operations Topic 1:
- Understanding the CEMM: Objectives and Structure Topic 2:
- Importance of Emergency Preparedness in Port Operations Topic 3:
- Stakeholder Identification and Roles Topic 4:
- Discussion on existing emergency management practices. Reflection & Review:

### Day 2: Risk Assessment and Incident Management

- Identifying Risks in Port Operations Topic 1:
- Risk Mitigation Strategies Topic 2:
- Incident Command System ICS Overview Topic 3:
- Case Study: Past Incidents at Ports Topic 4:
- Analyzing the effectiveness of past responses. Reflection & Review:

### Day 3: Emergency Response Planning

- Developing Emergency Response Plans Topic 1:
- Coordination with External Emergency Services Topic 2:
- Communication Strategies During an Emergency Topic 3:
- Role-Playing Exercise: Emergency Scenarios Topic 4:
- Feedback on response planning effectiveness. Reflection & Review:

## Day 4: Training and Preparedness

- Importance of Training in Emergency Management Topic 1: •
- Designing Training Programs for Port Personnel Topic 2: •
- Drills and Simulation Exercises Topic 3: •
- Evaluating Training Outcomes Topic 4: •
- Discussing training needs and gaps. Reflection & Review: •

## Day 5: Recovery, Resumption, and Integration

- Steps for Recovery After an Incident Topic 1: •
- Resumption of Normal Operations Topic 2: •
- Multi-Agency Collaboration Strategies Topic 3: •
- Building a Culture of Safety and Preparedness Topic 4: •
- Developing an action plan for continuous improvement. Reflection & Review: •

## How This Course is Different from Other Crisis and Emergency Management Courses:

This course differentiates itself by focusing specifically on the complexities of port operations, addressing unique challenges such as handling dangerous goods and coordinating with multiple stakeholders in maritime environments. The program emphasizes multi-stakeholder collaboration, ensuring participants understand effective coordination with various entities, including external emergency services. It offers a holistic approach by covering all aspects of crisis and emergency management, from risk assessment to recovery planning. The hands-on learning methods, including practical workshops and role-playing exercises, allow for real-world application of skills. Additionally, the course promotes effective communication strategies essential during crises, fostering a culture of safety and preparedness within organizations, and encourages continuous improvement through personal action plans.



## فئات الدورات التدريبية



HR TRAINING & DEVELOPMENT

دورات إدارة و تطوير الموارد البشرية



دورات إدارة و تحليل البيانات ودورات علم البيانات



دورات إدارة الجودة وتطوير العمليات



الدورات التدريبية في مجال البيئة والاستدامة



دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات



دورات التدريب القانوني والمشتريات والتعاقدات



دورات الاتصال الجماهيري و السياسات والعلاقات العامة



دورات النظم السيرياني ودورات تقنية المعلومات



دورات الصيانة ودورات المجالات الهندسية المتنوعة



دورات الصحة والسلامة والأمن المهني



دورات السكرتارية و إدارة المكاتب



دورات الحوكمة وإدارة المخاطر والامتثال



## فئات الدورات التدريبية



دورات معتمدة بشهادة CPD



دورات في مجالات القيادة والإدارة



دورات المهارات الشخصية وتطوير الذات



دورات المحاسبة و التمويل و دورات الإدارة  
الهائية



دورات مكتب إدارة المشاريع وإدارة المشاريع  
الرشيقية



دورات معتمدة من قبل هيئات دولية

## مدن التدريب



اسطنبول - تركيا



أمستردام - هولندا



أكرا - غانا



أثينا - اليونان



الرياض - المملكة العربية السعودية



الدوحة - قطر



الدار البيضاء - المغرب



الجبيل - المملكة العربية السعودية



باريس - فرنسا



المنامة - مملكة البحرين



الكويت - الكويت



القاهرة - مصر



براغ - جمهورية التشيك



بانكوك - تايلند



بالي - جمهورية إندونيسيا



باكو - أذربيجان

## مدن التدريب



جاكرتا - جمهورية اندونيسيا



تبليسي - جورجيا



بوكيت - تايلاند



برشلونة - إسبانيا



روما - إيطاليا



دبي - الإمارات العربية المتحدة



جوهانسبرغ - جنوب إفريقيا



جنيف - سويسرا



شهر الشيخ - هصر



سيول - كوريا الجنوبية



سان دييغو - الولايات المتحدة الأمريكية



زنجبار - تنزانيا



طوكيو - اليابان



طشقند - أوزبكستان



طرابزون - تركيا



شيكاغو - الولايات المتحدة الأمريكية

## مدن التدريب



كوالالمبور - ماليزيا



فيينا - النمسا



عن بعد - منصة زووم



عمان - المهلكة الدرعية الهاشمية



ماربيا - اسبانيا



لندن - المملكة المتحدة



لانكاوي - ماليزيا



كيب تاون - جنوب إفريقيا



ميلان - إيطاليا



مونترنو - سويسرا



مسقط - سلطنة عمان



مدريد - إسبانيا



نيس - فرنسا



نيروبي - كينيا



ميونخ - ألمانيا

# WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

## OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

## OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

## WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



**AGILE LEADERS**  
Training Center

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