



دوره تدريبيه في فن حمايه الإيرادات: القياس والفواتير والحد من الخسائر



AGILE LEADERS
Training Center

22 - 26 Mar 2027

جوهانسبرغ

دوره تدريبيه في فن حماية الإيرادات: القياس والفواتير والحد من الخسائر

المرجع: 36274_20659 التاريخ: 22 - 26 Mar 2027 الموقع: جوهانسبرغ الرسوم: Euro 6000

Course Overview:

This Revenue Protection training course offers a complete and interactive learning experience designed to reduce non-technical losses in the electricity and water metering sectors. Attendees will gain a deep understanding of Revenue Protection, Metering and Billing Loss Reduction, and Non-Technical Loss Reduction. The course explores effective Utility Revenue Protection Strategies, focusing on Electricity and Water Theft Prevention and Energy Theft Detection. Participants will learn how to implement Smart Metering Revenue Protection and utilize Metering Security Measures to safeguard assets. The course also delves into Utility Regulation and Legislation, providing insights into compliance and governance. Through real-world Revenue Protection Case Studies, attendees will understand the practical applications of these concepts. Utility Data Analysis for Revenue Protection will be a key focus, enabling participants to identify and address revenue leakage. This course also emphasizes building strategic partnerships and fostering Utility Consumer Engagement to enhance overall revenue protection efforts.

Target Audience:

- Smart Meter Project Managers
- Smart Meter Deployment Coordinators
- Business Analysts
- Meter Asset Coordinators
- Operational Field Managers
- Electrical / Water Engineers
- Water Supervisors

Targeted Organizational Departments:

- Utility Operations
- Billing and Revenue Management
- Regulatory Compliance
- Customer Service
- Field Operations

Targeted Industries:

- Energy and Utilities
- Water Management
- Municipal Services
- Regulatory Bodies

Course Offerings:

By the end of this course, participants will be able to:

- Understand and address non-technical losses
- Analyse utility data to detect revenue leakage
- Implement effective Revenue Protection processes
- Prevent electricity and water theft through advanced metering security
- Comply with regulatory requirements and enhance revenue protection strategies

Training Methodology:

This course employs a mix of formal delivery, group work, case studies, and interactive sessions to ensure a complete learning experience. Participants will engage in practical exercises to apply Revenue Protection strategies and Metering Security Measures. Daily wrap-up sessions encourage questions and discussions, fostering a collaborative learning environment. Utilizing various teaching methods ensures that attendees gain both theoretical knowledge and practical skills in Utility Revenue Protection.

Course Toolbox:

- complete workbooks and manuals
- Reading materials on Utility Regulation and Legislation
- Online resources and case study databases
- Checklists and templates for Revenue Protection processes

Course Agenda:

Day 1: Fundamentals of Revenue Protection and Non-Technical Losses

- Course Introduction and Objectives **Topic 1:**
- Understanding Non-Technical Losses **Topic 2:**
- Identifying Energy and Water Theft **Topic 3:**
- Revenue Protection Practices in the UK and Worldwide **Topic 4:**
- Regulatory Frameworks and Supplier Licence Conditions **Topic 5:**
- Theft Risk Assessment Scheme TRAS **Topic 6:**
- Discuss the day's learnings and address any questions or concerns. **Reflection & Review:**

Day 2: Advanced Metering Technologies and Security

- Traditional Metering Systems and Their Security Challenges Topic 1: •
- Methods of Traditional Metering Theft and Prevention Topic 2: •
- Introduction to Smart Meters and Their Benefits Topic 3: •
- Smart Meter Installation Rollout: Case Studies and Lessons Learnt Topic 4: •
- Smart Meter Revenue Protection Strategies Topic 5: •
- Utilizing Meter Tamper Alerts for Theft Detection Topic 6: •
- Reflect on the day's topics and discuss practical applications. Reflection & Review: •

Day 3: Developing and Implementing a Revenue Protection Function

- The Strategic Importance of Revenue Protection Topic 1: •
- Setting Up and Structuring a Revenue Protection Team Topic 2: •
- Designing Effective Back-Office Processes Topic 3: •
- Optimizing Field Activity Processes Topic 4: •
- Enhancing Internal Department Collaboration Topic 5: •
- Best Practices for Implementing Revenue Protection Processes Topic 6: •
- Review and reflect on building a successful revenue protection function. Reflection & Review: •

Day 4: Data Analysis, and Regulatory Compliance

- Analyzing Utility Data for Revenue Protection Insights Topic 1: •
- Conducting Reactive Visits and Investigations Topic 2: •
- Roles and Responsibilities of Revenue Protection Officers Topic 3: •
- complete Metering Knowledge for Officers Topic 4: •
- Navigating Regulation, Legislation, and Licence Conditions Topic 5: •
- Effective Customer Interaction Techniques Topic 6: •
- Reflect on main methods and their effectiveness. Reflection & Review: •

Day 5: Strategic Partnerships and Promoting Awareness

- Building and Sustaining Strategic Partnerships Topic 1: •
- Promoting Awareness and Best Practices in Revenue Protection Topic 2: •
- Involvement with UK Revenue Protection Association Topic 3: •
- Engaging with International Utility Revenue Protection Associations Topic 4: •
- Strategies for Utility Consumer Engagement Topic 5: •
- Leveraging Regulation and Legislation for Revenue Protection Topic 6: •
- Final review and reflection on strategic partnerships and awareness. Reflection & Review: •

How This Course is Different from Other Revenue Protection Courses:

The course stands out due to its complete approach, blending theoretical insights with practical applications. Unlike other courses, it emphasizes both Traditional and Smart Metering Revenue Protection, offering advanced strategies for Electricity and Water Theft Prevention. The course includes in-depth Utility Data Analysis for Revenue Protection and provides actionable steps for implementing Metering Security Measures. Real-world case studies from various regions highlight best practices and innovative solutions. This course also uniquely focuses on building strategic partnerships and fostering Utility Consumer Engagement, ensuring a holistic approach to revenue protection.



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المالية



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الرشيقة

مدن التدريب



أوسلندا - هولندا



أكرا - غانا



أثينا - اليونان



أبوظبي - الإمارات العربية المتحدة



الدوحة - قطر



الدار البيضاء - المغرب



الجبيل - المملكة العربية السعودية



اسطنبول - تركيا



المنامة - مملكة البحرين



الكويت - الكويت



القاهرة - مصر



الرياض - المملكة العربية السعودية



بانكوك - تايلند



بالي - جمهورية إندونيسيا



باكو - أذربيجان



باريس - فرنسا

مدن التدريب



بورنو - البرتغال



برلين - ألمانيا



برشلونة - إسبانيا



براغ - جمهورية التشيك



جاكرتا - جمهورية إندونيسيا



تورنتو - كندا



تيليسي - جورجيا



بوكيت - تايلاند



روما - إيطاليا



دبي - الإمارات العربية المتحدة



جوهانسبرغ - جنوب إفريقيا



جنيف - سويسرا



سيول - كوريا الجنوبية



سنغافورة - سنغافورة



سان دييغو - الولايات المتحدة الأمريكية



زنجر - تنزانيا

مدن التدريب



طشقند - أوزبكستان



طرابزون - تركيا



شيكاغو - الولايات المتحدة الأمريكية



شرم الشيخ - مصر



فرانكفورت - ألمانيا



عن بعد - منصة زووم



عمان - المملكة الأردنية الهاشمية



طوكيو - اليابان



لانكاوي - ماليزيا



كيب تاون - جنوب إفريقيا



كوالالمبور - ماليزيا



فيينا - النمسا



مدريد - إسبانيا



ماربيا - إسبانيا



لندن - المملكة المتحدة



لشبونة - البرتغال

مدن التدريب



ميونخ - ألمانيا



ميلان - إيطاليا



مونتره - سويسرا



مسقط - سلطنة عمان



نيويورك - الولايات المتحدة
الأمريكية



نيس - فرنسا



نairobi - كينيا

WHO WE ARE

Agile Leaders is a renowned training center with a team of experienced experts in vocational training and development. With 20 years of industry experience, we are committed to helping executives and managers replace traditional practices with more effective and agile approaches.

OUR VISION

We aspire to be the top choice training provider for organizations seeking to embrace agile business practices. As we progress towards our vision, our focus becomes increasingly customer-centric and agile.

OUR MISSION

We are dedicated to developing value-adding, customer-centric agile training courses that deliver a clear return on investment. Guided by our core agile values, we ensure our training is actionable and impactful.

WHAT DO WE OFFER

At Agile Leaders, we offer agile, bite-sized training courses that provide a real-life return on investment. Our courses focus on enhancing knowledge, improving skills, and changing attitudes. We achieve this through engaging and interactive training techniques, including Q&As, live discussions, games, and puzzles.



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